

# IDEAL CLINIC SOUTH AFRICA

## Monthly Provincial Report on PHC facilities identified to be Ideal in 2016/17

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## 1. Introduction

The Ideal Clinic programme is an initiative that was started by South Africa in July 2013 as a way of systematically improving the deficiencies in public Primary Health Care (PHC) facilities as well as to improve the quality of care provided.

The National Health Council gave a directive on 24 April 2015 that all PHC facilities must be Ideal within the next three years beginning in the 2015/16 financial year. Provinces have submitted their two year scale-up plans for the remaining two years. All facilities in the National Health Insurance (NHI) districts must be Ideal by 31 March 2017. Therefore those facilities in NHI districts that have not reached Ideal Clinic status in the 2015/16 financial year must be included for scale-up in 2016/17. The focus for improvement is placed on facilities identified to reach Ideal Clinic status in this financial year. Therefore this report focuses only on the progress and outcome of PHC facilities identified to **be Ideal in 2016/17**.

## 2. National overview

### 2.1 National overview of progress made with conducting status determination

A total of 1359 (98%) out of 1384 facilities have conducted and captured their Status Determinations (SD). The submission of data on SD range from 94% (Limpopo) to 100% (Northern Cape), see *Figure 1*. Note that one facility in Free State in T Mofutsanyane district and one facility in Mpumalanga in Gert Sibande district did not conduct a status determination as the facilities are currently closed. Lesedi clinic in T Mofutsanyane district has been vandalised and Ethandakukhanya clinic in Gert Sibande district has been burnt down. The SDs will be conducted once these facilities have re-opened.

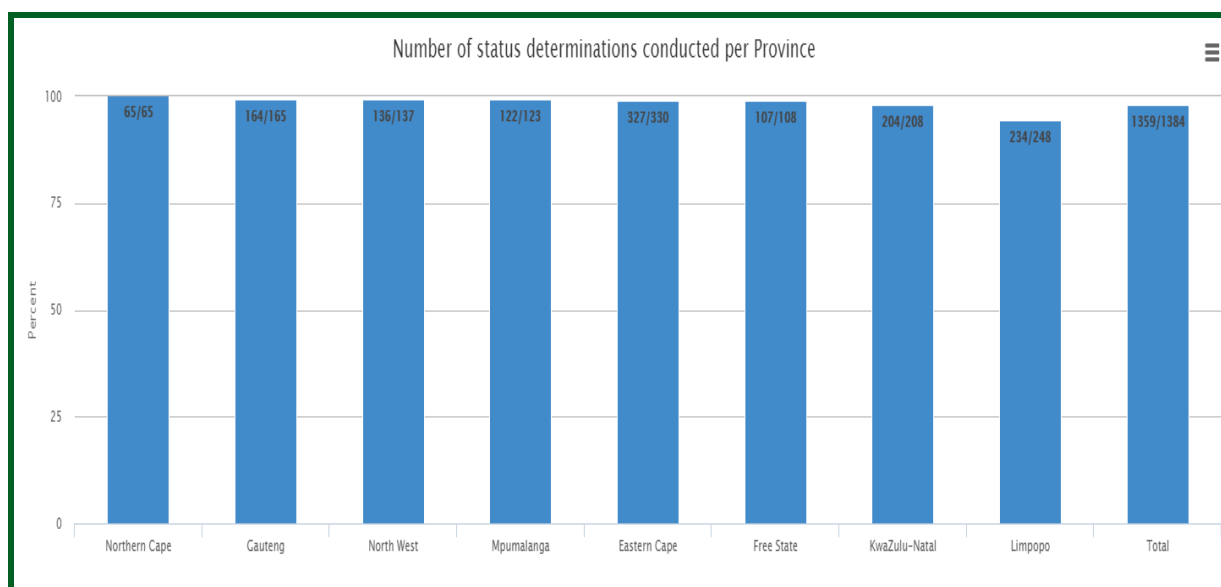
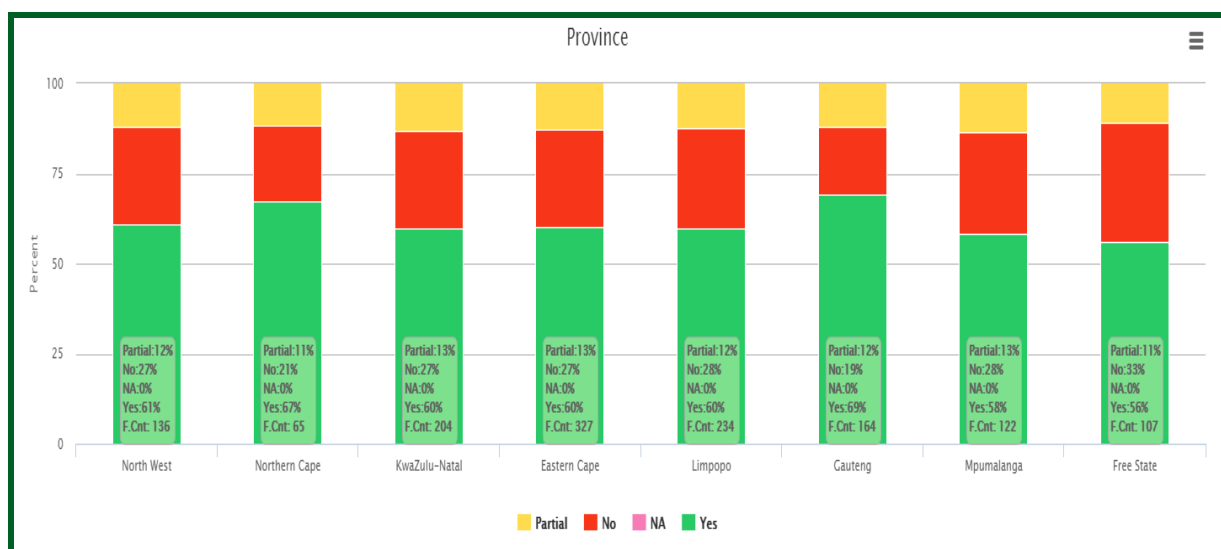


Figure 1: Data submission nationally

## 2.2 National overview of outcome of status determination

### 2.2.1 Average percentage scored per province

The average score obtained per province range from 56% (Free State) to 69% obtained by Gauteng (*Figure 2*). The average score obtained nationally is 61% rendering KwaZulu-Natal, Limpopo, Eastern Cape, Mpumalanga and Free State perform below the national average.

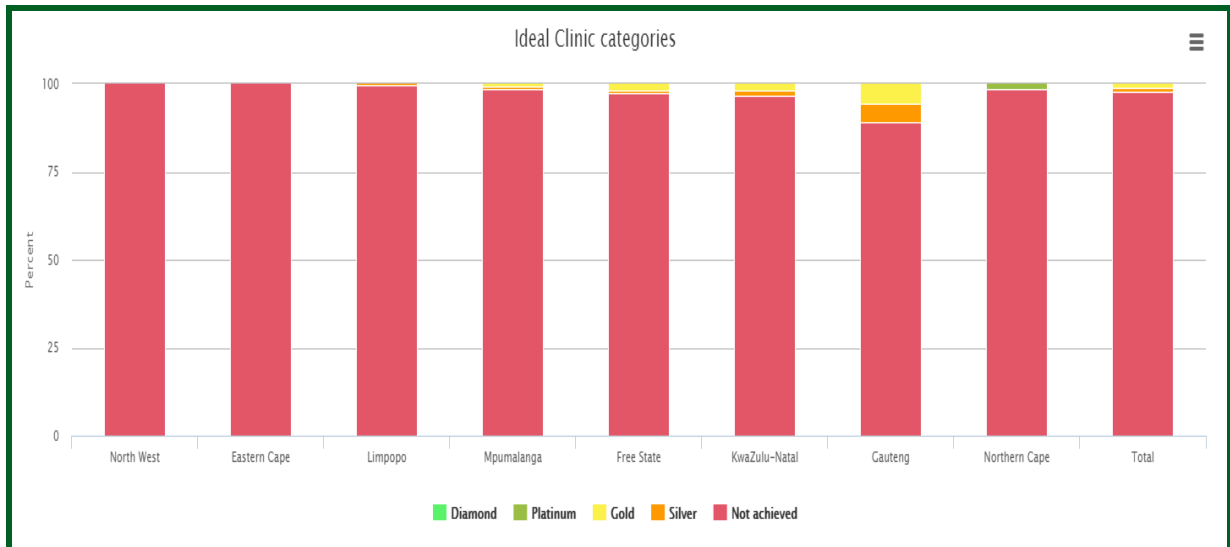


**Figure 2: Average score per province**

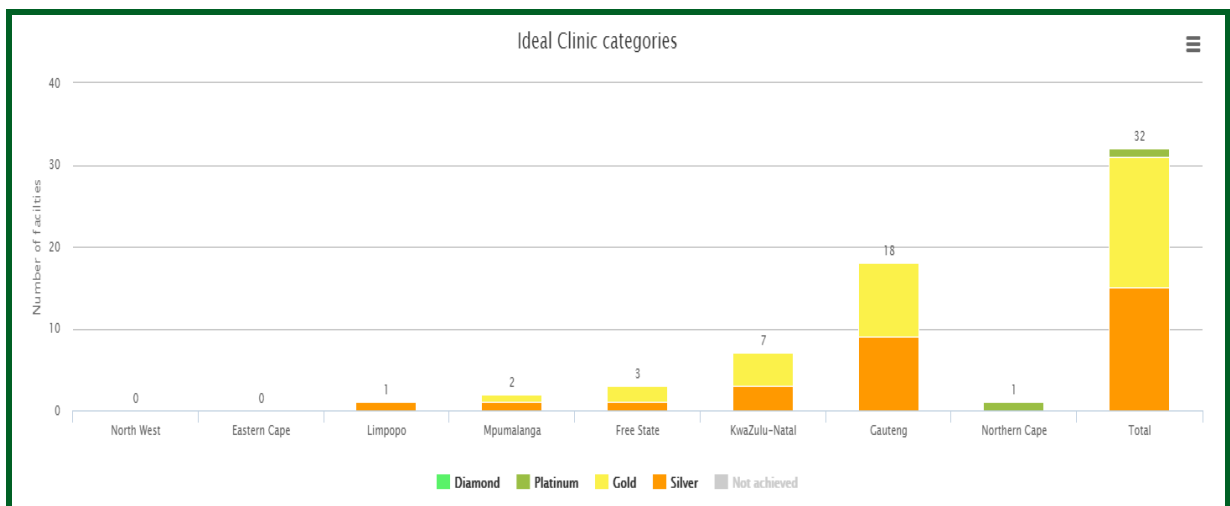
### 2.2.2 Overall facility performance according to categories of Ideal Clinic

In order for a facility to obtain an Ideal Clinic (IC) status the facility must attain a minimum score of 100% for elements weighted as Vital, 75% for elements weighted as Essential and 60% for elements weighted as Important Elements.

Nationally, 6 out of the 8 provinces have facilities that obtained Ideal Clinic status. Of the 1359 facilities that conducted a SD, 32 facilities (2.4%) obtained an IC category status of which 15 facilities obtained silver (47%), 16 facilities obtained gold (50%), 1 facility obtained platinum (3%) and 0 facility for diamond status (0%) (*Figures 3 and 4*).



**Figure 3: Percentage of facilities that obtained an Ideal Clinic category nationally**



**Figure 4: Number of facilities that obtained an Ideal Clinic category nationally**

### 2.2.3 Percentage of Vital elements failed

Facilities should focus on elements that are weighted as Vital that were failed as an Ideal Clinic status can only be obtained if none of the elements that are weighted as Vital were failed.

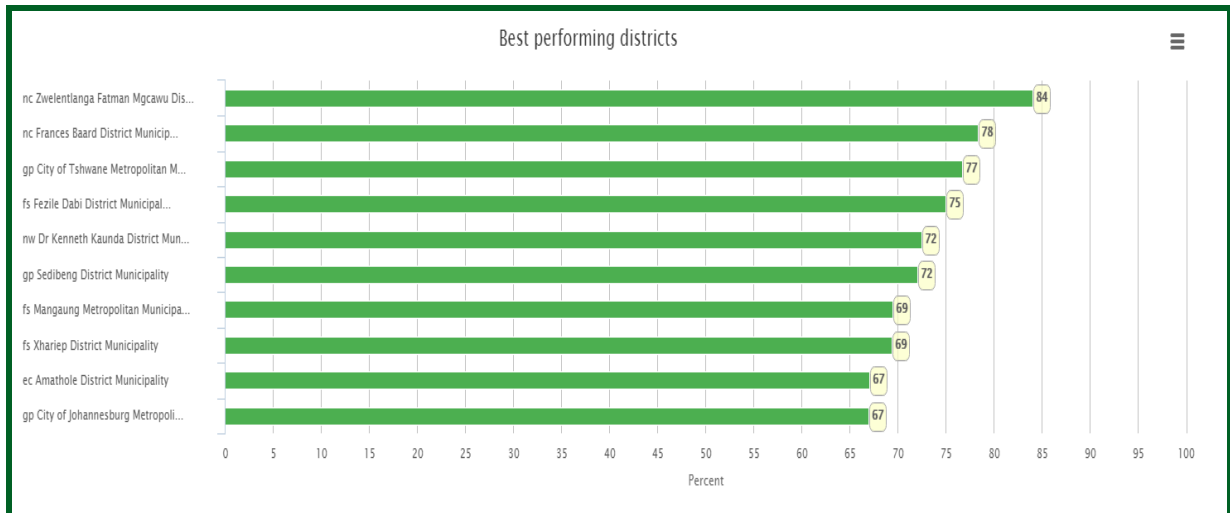
The percentages as set out in Table 1 indicate the percentage of facilities that failed the specific element, it is not the average obtained for the element. Nationally, the element which has the highest failure rate is the element that measures whether the emergency trolley was restored daily or after every time it was used (94%) followed by the element which measures whether the resuscitation room is equipped with functional basic equipment for resuscitation (92%). The element with the minimal failure rate across the country is the one that measures whether sharps are disposed of in impenetrable, tamperproof containers (1%).

Ideal Clinic Dashboard Reference	Responsibility	Percentage
Restore the emergency trolley daily or after every time it was used	Facility	94%
Resuscitation room is equipped with functional basic equipment for resuscitation	Facility	92%
There is a sterile emergency delivery pack	Facility	70%
Required functional diagnostic equipment and concurrent consumables for point of care testing are available	Facility	64%
90% of the tracer medicines are available	Facility	30%
There is constant supply of clean, running water to the facility	Facility	16%
There is at least one functional wall mounted room thermometer in the medicine room/dispensary	Facility	16%
The temperature of the medicine room/dispensary is recorded daily	Facility	15%
The temperature of the medicine room/dispensary is maintained within the safety range	Facility	13%
Oxygen cylinder with pressure gauges available in resuscitation/emergency room	Facility	9%
The temperature of the medicine refrigerator is maintained within the safety range	Facility	4%
The temperature of the medicine refrigerator is recorded twice daily	Facility	4%
Sharps containers are disposed of when they reach the limit mark	Facility	2%
There is a thermometer in the medicine refrigerator	Facility	2%
Sharps are disposed of in impenetrable, tamperproof containers	Facility	1%

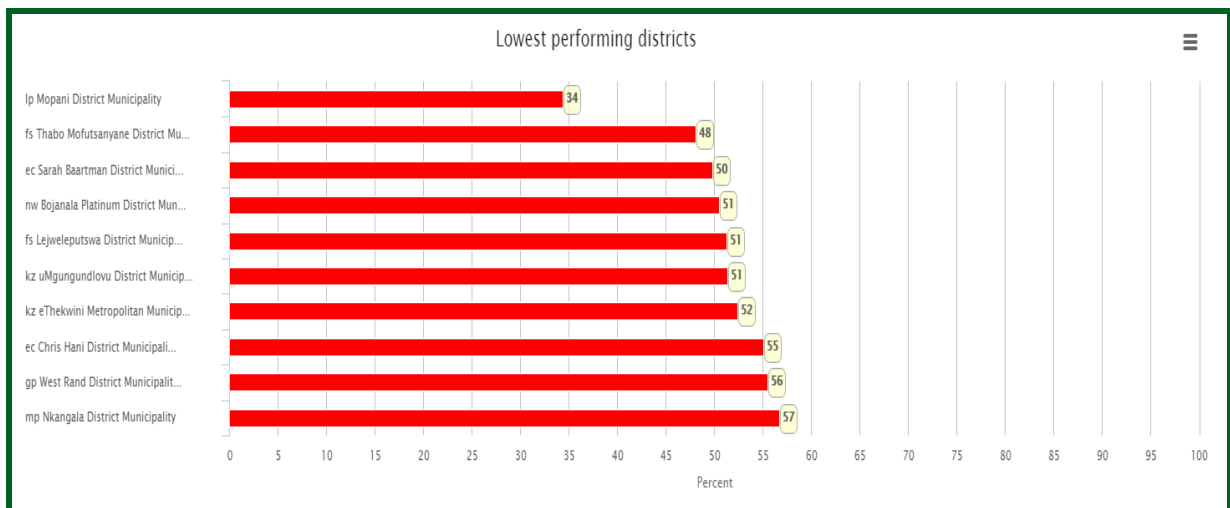
**Table 1: National percentage of vital elements failed**

#### 2.2.4 Best and lowest performing districts

The best performing district nationally is Zwelentlanga Fatman Mgcawu District in Northern Cape that scored 84% while the lowest performing district is Mopani District in Limpopo which scored 34% (*Figures 5 and 6*).



**Figure 5: Best performing district nationally**

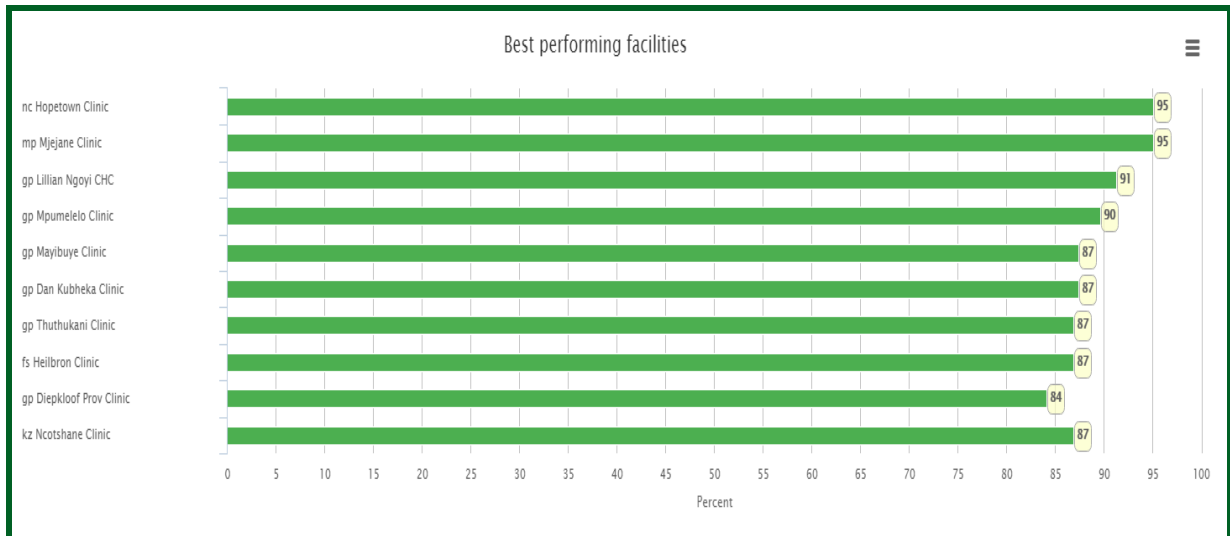


**Figure 6: Lowest performing district nationally**

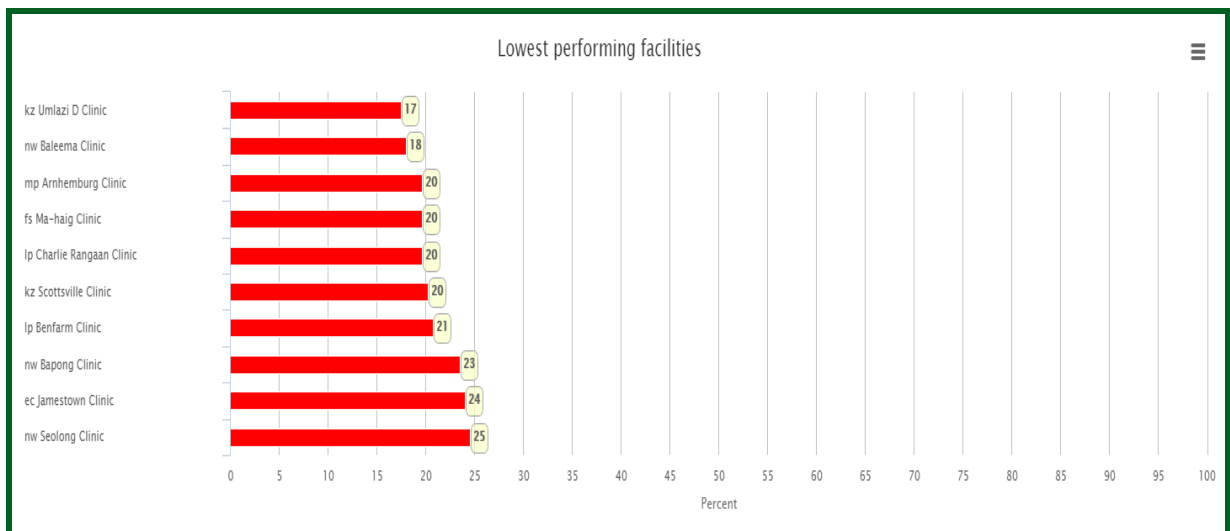
### 2.2.5 Best and lowest performing facilities

The best performing facilities nationally are Hopetown Clinic in Northern Cape and Mjejane Clinic in Mpumalanga which each scored 95%; while the lowest performing facility is Umlazi D. Clinic in KwaZulu-Natal that scored 17% (Figures 7 and 8).





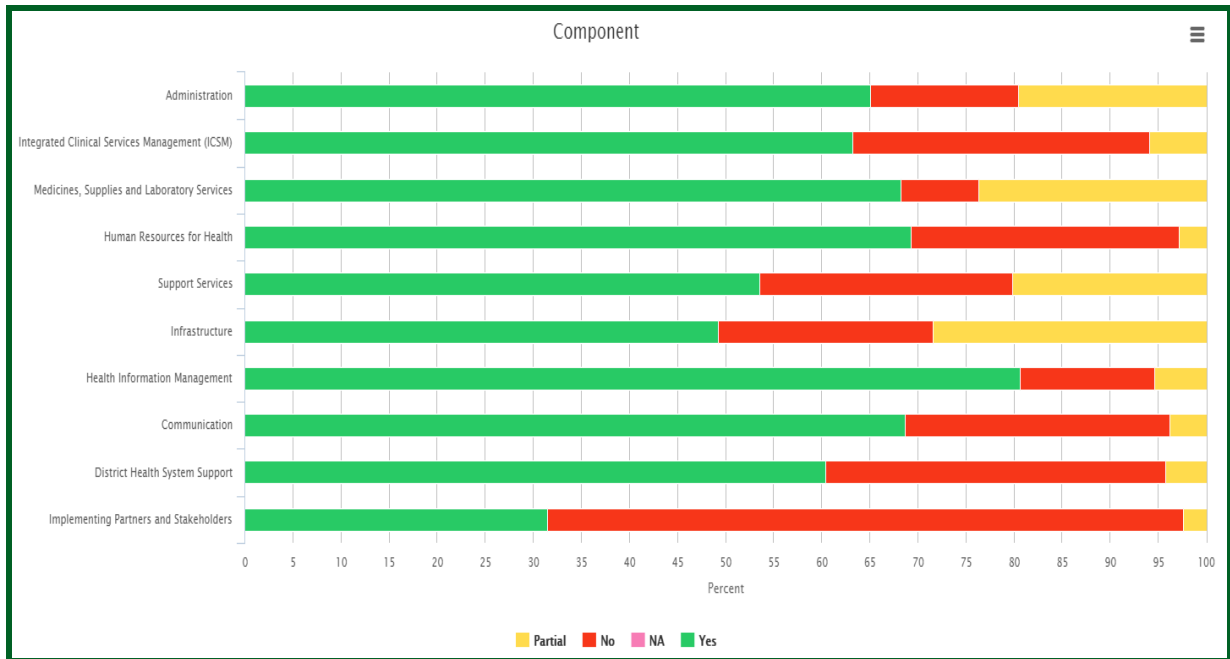
**Figure 7: Best performing facilities nationally**



**Figure 8: Lowest performing facilities nationally**

### 2.2.6 Performance per component

Nationally facilities performed the best in the Health Information Management (81%) component followed by the Human Resources for Health component with an average score of 69%. The component that scored the lowest is the Implementing Partners and Stakeholders component that scored only 32% (Figure 9).



**Figure 9: Performance per component nationally**

### 2.2.7 Distribution of the overall scores of facilities

A total of 1 359 status determinations were conducted. The distribution of the overall scores obtained by the facilities is as follows:

- 122 facilities scored 80% and more,
- 259 facilities scored between 70% to 79%,
- 382 facilities scored between 60% to 69%,
- 510 facilities scored between 40% to 59% and
- 86 facilities scored less than 40%, see *Figure 10* below.



**Figure 10: National distribution of the overall scores of facilities**

### 3 Provincial and district overview

#### 3.1 Provincial and district overview on progress made with conducting status determination

The average submission for SD data for the province is 99% i.e 136/137. The submission of data on SD ranged from 98% (Bojanala) to 100% in the other 3 districts of Ruth Segomotsi Mompati DM, Dr K Kaunda and Ngaka Modiri DM (Figure 11) i.e. only 1 facility in Bojanala DM did not conduct a SD.

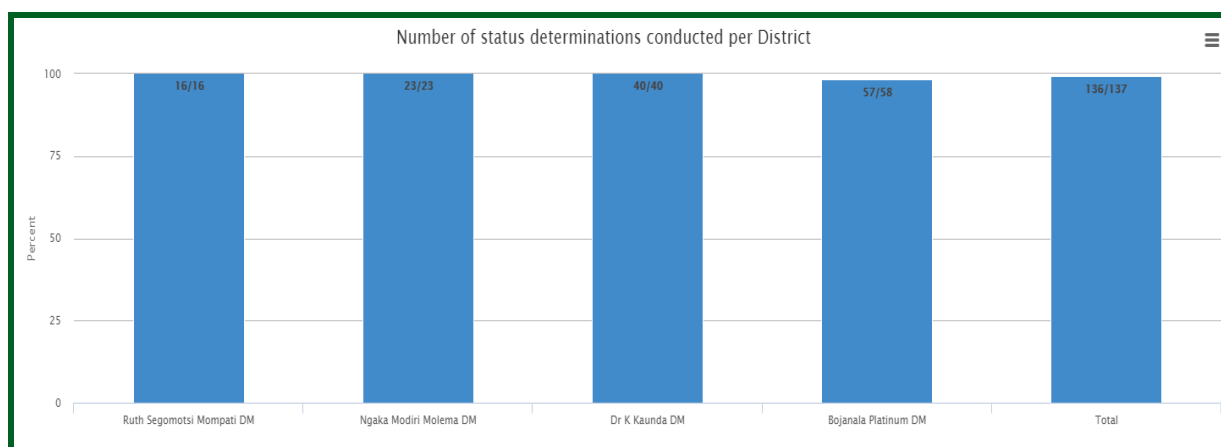


Figure 11: Data submission per district

#### 3.2 Provincial and district overview of outcome of status determination

##### 3.2.1 Average percentage scored per district

The average score obtained per district range from 50% (Bojanala DM) to 73% (Dr. Kenneth Kaunda DM) (Figure 12). The number of SD conducted in section 3.1 must be considered when evaluating the average score as not all the districts have submitted all data on SD.

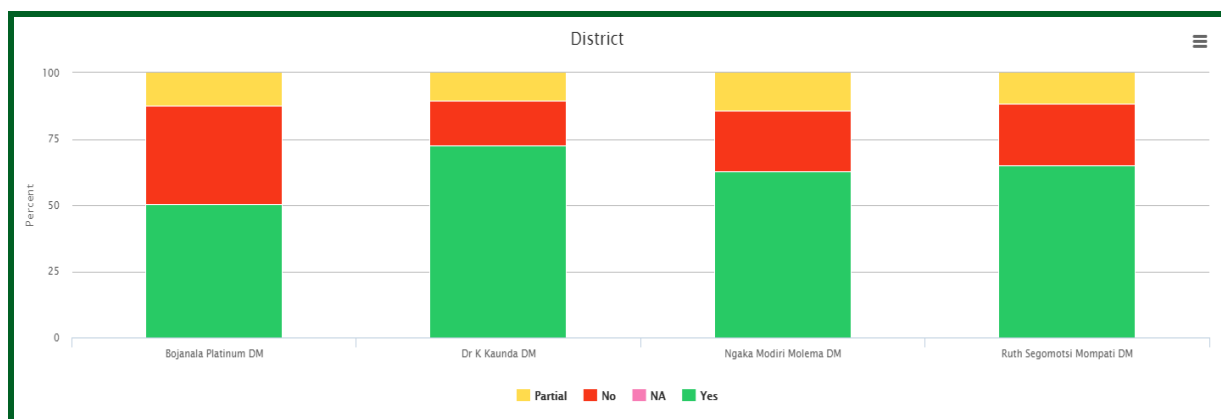
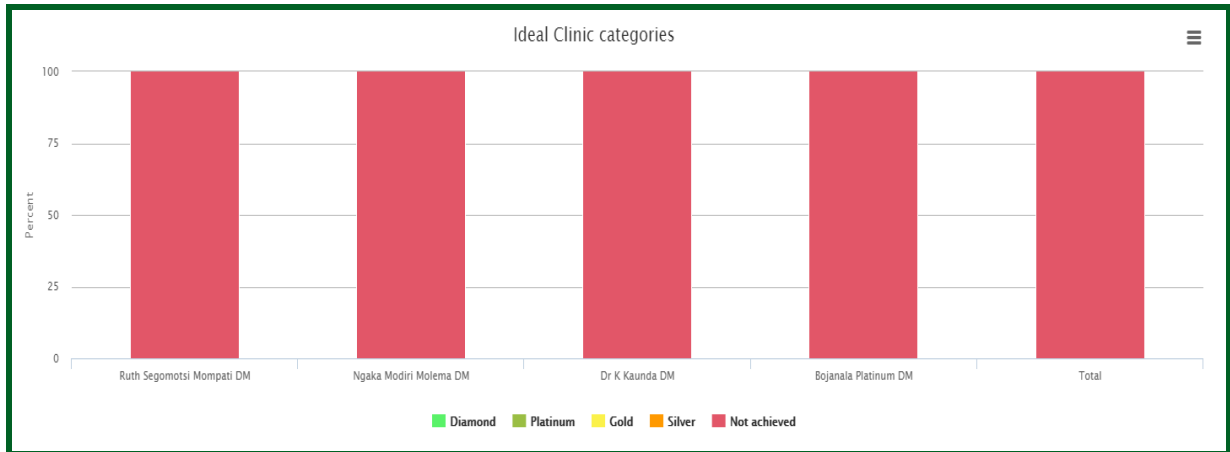


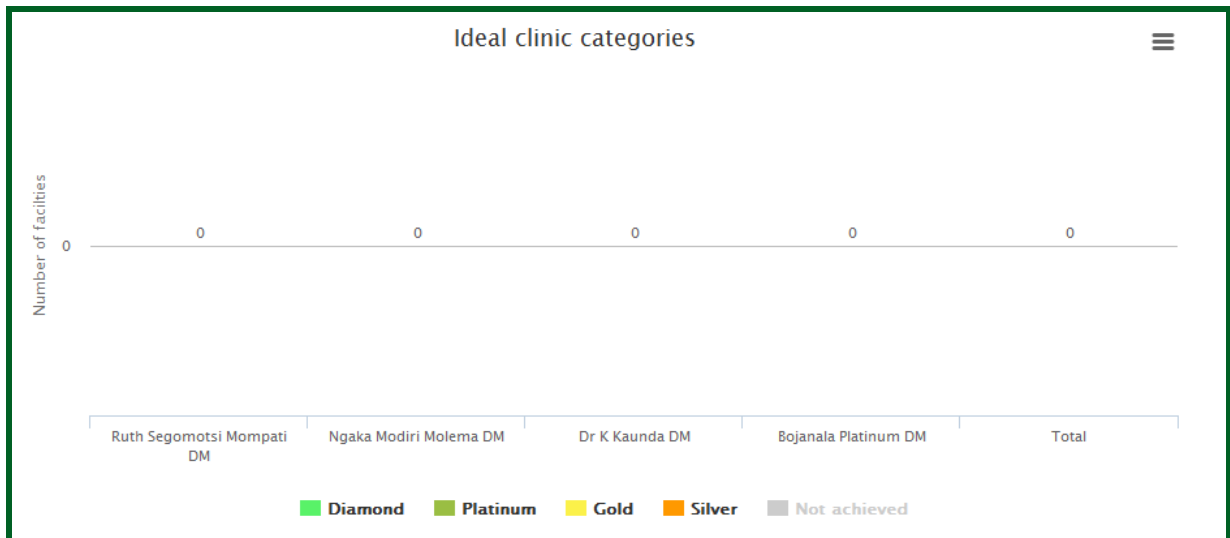
Figure 12: Average score per district

### 3.2.2 Overall facility performance according to categories of Ideal Clinic

The percentage and number of facilities per district that achieved Ideal Clinic status is set out in Figures 13 and 14. None of the districts in the province had facilities that obtained an Ideal Clinic status.



**Figure 13: Percentage of facilities that obtained an Ideal Clinic category provincially**



**Figure 14: Number of facilities that obtained an Ideal Clinic category provincially**

### 3.2.3 Percentage of Vital elements failed

Facilities should focus on elements that are weighted as Vital that were failed as an Ideal Clinic status can only be obtained if none of the elements that are weighted as Vital were failed.

The percentages as set out in Table 2 indicate the percentage of facilities that failed the specific element, it is not the average obtained for the element. The elements which have the highest failure rate are the elements that measure whether the restoration of the emergency trolley daily or after every time it was used was done (98%) followed by whether the resuscitation room is equipped with functional basic equipment for resuscitation (95%). The least failure rates were recorded on two elements as shown in Table 2 below, each scoring 1%.

<b>Ideal Clinic Dashboard Reference</b>	<b>Responsibility</b>	<b>Percentage</b>
Restore the emergency trolley daily or after every time it was used	Facility	98%
Resuscitation room is equipped with functional basic equipment for resuscitation	Facility	95%
There is a sterile emergency delivery pack	Facility	59%
Required functional diagnostic equipment and concurrent consumables for point of care testing are available	Facility	55%
90% of the tracer medicines are available	Facility	26%
The temperature of the medicine room/dispensary is recorded daily	Facility	13%
There is constant supply of clean, running water to the facility	Facility	13%
There is at least one functional wall mounted room thermometer in the medicine room/dispensary	Facility	12%
The temperature of the medicine room/dispensary is maintained within the safety range	Facility	12%
Oxygen cylinder with pressure gauges available in resuscitation/emergency room	Facility	11%
The temperature of the medicine refrigerator is maintained within the safety range	Facility	6%
The temperature of the medicine refrigerator is recorded twice daily	Facility	4%
Sharps containers are disposed of when they reach the limit mark	Facility	1%
There is a thermometer in the medicine refrigerator	Facility	1%

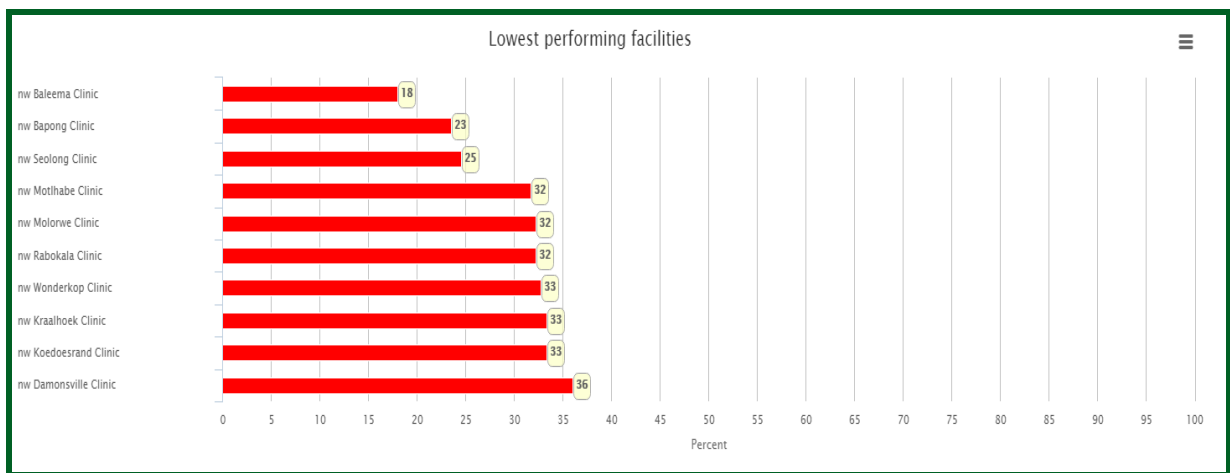
**Table 2: Provincial percentage of vital elements failed**

### **3.2.4 Best and lowest performing facilities**

Even though no facility obtained any IC status, the best performing facility in the province is Tigane CHC that scored 87% (*Figure 15*); the lowest performing facility is Baleema Clinic that scored 18% (*Figure 16*).



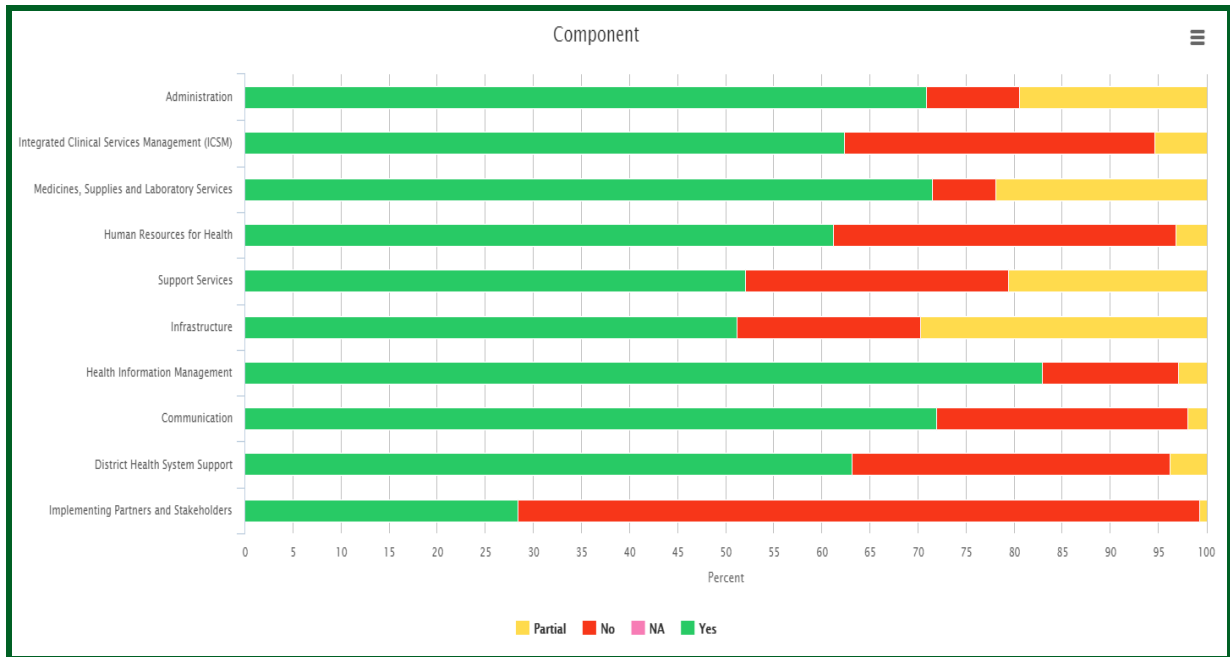
**Figure 15: Best performing facilities in the province**



**Figure 16: Lowest performing facilities in the province**

### 3.2.5 Performance per component

The province performed the best in the Health Information Management component (83%) followed by the Communication component with an average score of 72%; the component that scored the lowest is the Implementing Partners and Stakeholders that scored 28% (Figure 17).

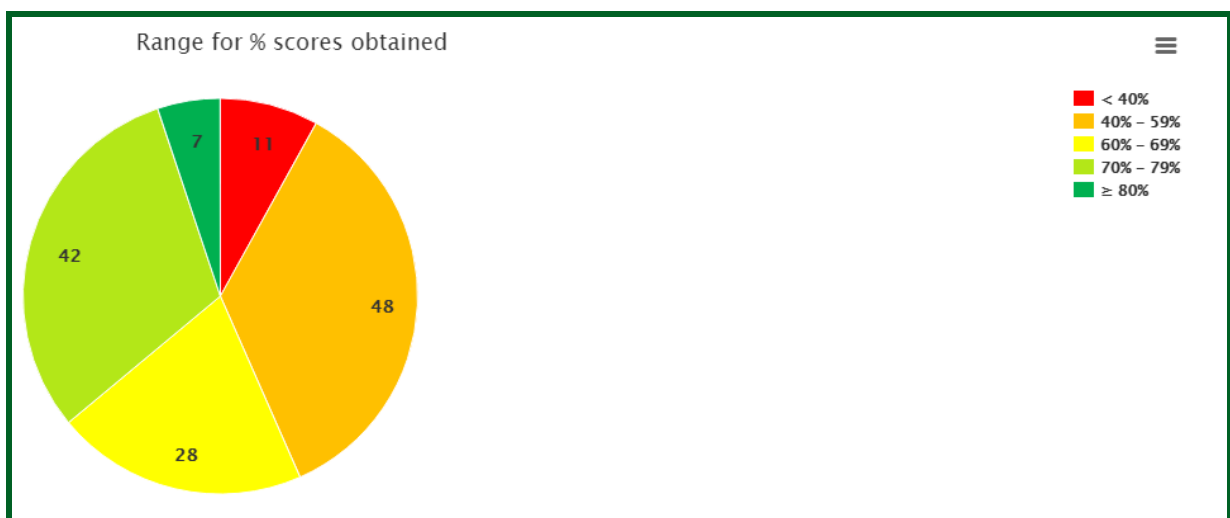


**Figure 17 Performance per component for the province**

### 3.2.6 Distribution of the overall scores of facilities

A total of 136 status determinations were conducted. The distribution of the overall scores obtained by the facilities is follow:

- 7 facilities scored 80% and more,
- 42 facilities scored between 70% to 79%,
- 28 facilities scored between 60% to 69%,
- 48 facilities scored between 40% to 59% and
- 11 facilities scored less than 40%, see Figure 18 below.



**Figure 18: Provincial distribution of the overall scores of facilities**

### 3.2.7 Scores per facility

Table 3 below displays the scores obtained per facility according to performance. The percentage score per facility range from 18% (Baleema Clinic) to 87% (Tigane).

District	Facility Name	% Score	Current Category
Bojanala Platinum DM	Baleema Clinic	18	Not achieved
Bojanala Platinum DM	Bapong Clinic	23	Not achieved
Bojanala Platinum DM	Seolong Clinic	25	Not achieved
Bojanala Platinum DM	Rabokala Clinic	32	Not achieved
Bojanala Platinum DM	Molorwe Clinic	32	Not achieved
Bojanala Platinum DM	Motlhabe Clinic	32	Not achieved
Bojanala Platinum DM	Wonderkop Clinic	33	Not achieved
Bojanala Platinum DM	Koedoesrand Clinic	33	Not achieved
Bojanala Platinum DM	Kraalhoek Clinic	33	Not achieved
Bojanala Platinum DM	Damonsville Clinic	36	Not achieved
Bojanala Platinum DM	Sonop Clinic	38	Not achieved
Bojanala Platinum DM	Silverkrans Clinic	41	Not achieved
Bojanala Platinum DM	Hoekfontein Clinic	42	Not achieved
Ruth Segomotsi Mompoti DM	Vryburg Gateway Clinic	42	Not achieved
Bojanala Platinum DM	Mathopestad Clinic	43	Not achieved
Bojanala Platinum DM	Bakubung Clinic	43	Not achieved
Bojanala Platinum DM	Mabeskraal CHC	44	Not achieved
Bojanala Platinum DM	Khayakulu Clinic	45	Not achieved
Bojanala Platinum DM	Boikanyo Clinic	46	Not achieved
Bojanala Platinum DM	Anna Legoale Clinic	46	Not achieved
Bojanala Platinum DM	Karliem Park Clinic	46	Not achieved
Bojanala Platinum DM	Mogogelo Clinic	47	Not achieved
Ruth Segomotsi Mompoti DM	Buxton Clinic	47	Not achieved
Bojanala Platinum DM	Maubane Clinic	48	Not achieved
Bojanala Platinum DM	Mmakaunyane Clinic	48	Not achieved
Bojanala Platinum DM	Modderkuil Clinic	48	Not achieved
Bojanala Platinum DM	Marikana Clinic	48	Not achieved
Bojanala Platinum DM	Lethabile CHC	49	Not achieved
Bojanala Platinum DM	Madidi Clinic	49	Not achieved
Bojanala Platinum DM	Majakaneng Clinic	49	Not achieved
Ngaka Modiri Molema DM	Delareyville CHC	49	Not achieved
Ngaka Modiri Molema DM	Unit 9 CHC	50	Not achieved
Ngaka Modiri Molema DM	Atamelang CHC	50	Not achieved
Ruth Segomotsi Mompoti DM	Tlapeng (Ganyesa) Clinic	50	Not achieved



DM			
Ruth Segomotsi Mompoti DM	Stella CHC	50	Not achieved
Bojanala Platinum DM	Hebron Clinic	51	Not achieved
Bojanala Platinum DM	Refentse Clinic	51	Not achieved
Bojanala Platinum DM	Cyferkuil Clinic	51	Not achieved
Bojanala Platinum DM	Lebotloane Clinic	51	Not achieved
Bojanala Platinum DM	Hartebeesfontein Clinic	51	Not achieved
Dr K Kaunda DM	G Mkgomo CHC	51	Not achieved
Dr K Kaunda DM	Kanana Clinic	51	Not achieved
Bojanala Platinum DM	Jericho Clinic	52	Not achieved
Bojanala Platinum DM	Moretele Clinic	52	Not achieved
Bojanala Platinum DM	Kromkuil Clinic	53	Not achieved
Ngaka Modiri Molema DM	Ratlou CHC	53	Not achieved
Ngaka Modiri Molema DM	Ottosdal CHC	53	Not achieved
Bojanala Platinum DM	Sesobe Clinic	54	Not achieved
Bojanala Platinum DM	Boitekong Clinic	54	Not achieved
Dr K Kaunda DM	Majara Sephapo Clinic	55	Not achieved
Ngaka Modiri Molema DM	Bodibe 2 Cliinic	55	Not achieved
Bojanala Platinum DM	Reagile Clinic	57	Not achieved
Bojanala Platinum DM	Mathibestad Clinic	57	Not achieved
Bojanala Platinum DM	Ipopeng Clinic	57	Not achieved
Ngaka Modiri Molema DM	Sannieshof CHC	57	Not achieved
Bojanala Platinum DM	Brakkuil Clinic	58	Not achieved
Bojanala Platinum DM	Pella CHC	58	Not achieved
Ngaka Modiri Molema DM	Makouspan Clinic	58	Not achieved
Bojanala Platinum DM	Tlhabane CHC	59	Not achieved
Dr K Kaunda DM	Kgakala Clinic	60	Not achieved
Ngaka Modiri Molema DM	Montshioa Stadt CHC	60	Not achieved
Ngaka Modiri Molema DM	Driefontein	60	Not achieved
Ruth Segomotsi Mompoti DM	Boitumelong Clinic	60	Not achieved
Dr K Kaunda DM	Bophelo Clinic	61	Not achieved
Ngaka Modiri Molema DM	Coligny CHC	61	Not achieved
Ruth Segomotsi Mompoti DM	Bloemhof CHC	61	Not achieved
Bojanala Platinum DM	Luka Clinic	62	Not achieved
Bojanala Platinum DM	Dikebu Clinic	63	Not achieved
Bojanala Platinum DM	Sunrisepark Clinic	63	Not achieved

Ngaka Modiri Molema DM	Setlagole Clinic	63	Not achieved
Bojanala Platinum DM	Makapanstad Clinic	64	Not achieved
Dr K Kaunda DM	Alabama Clinic	64	Not achieved
Dr K Kaunda DM	N Pretorious Gatew Clinic	64	Not achieved
Dr K Kaunda DM	Ventersdorp CHC	64	Not achieved
Ngaka Modiri Molema DM	Lekoko CHC	64	Not achieved
Ngaka Modiri Molema DM	Kraaipan Clinic	64	Not achieved
Bojanala Platinum DM	Kana Clinic	66	Not achieved
Dr K Kaunda DM	Delekile Khoza Clinic	66	Not achieved
Ngaka Modiri Molema DM	Tlhabologang Cliinic	66	Not achieved
Bojanala Platinum DM	Mfidikwe Clinic	67	Not achieved
Dr K Kaunda DM	Botshabelo CHC	68	Not achieved
Dr K Kaunda DM	Tsholofelo Clinic	68	Not achieved
Ngaka Modiri Molema DM	Mabule Clinic	68	Not achieved
Dr K Kaunda DM	Khuma Clinic	69	Not achieved
Dr K Kaunda DM	Orkney Town Clinic	69	Not achieved
Ngaka Modiri Molema DM	Itekeng Cliinic	69	Not achieved
Ruth Segomotsi Mompoti DM	Dryharts Clinic	69	Not achieved
Bojanala Platinum DM	Bapong CHC	70	Not achieved
Bojanala Platinum DM	Mothutlong Clinic	70	Not achieved
Dr K Kaunda DM	Tswelelang 1 Clinic	70	Not achieved
Ngaka Modiri Molema DM	Lekgophung	70	Not achieved
Ruth Segomotsi Mompoti DM	Manthe CHC	70	Not achieved
Bojanala Platinum DM	Bafokeng CHC	71	Not achieved
Ngaka Modiri Molema DM	Borakalalo CHC	71	Not achieved
Ruth Segomotsi Mompoti DM	Ganyesa CHC	71	Not achieved
Dr K Kaunda DM	Leeudoringstad CHC	72	Not achieved
Dr K Kaunda DM	Top City Clinic	72	Not achieved
Ruth Segomotsi Mompoti DM	Upper Majeakgoro Clinic	72	Not achieved
Bojanala Platinum DM	Mogwase CHC	73	Not achieved
Dr K Kaunda DM	Stilfontein Clinic	73	Not achieved
Ngaka Modiri Molema DM	Loporung Clinic	73	Not achieved
Ruth Segomotsi Mompoti DM	Mamusa CHC	73	Not achieved
Bojanala Platinum DM	Mononono Clinic	74	Not achieved

Dr K Kaunda DM	S Mogaetsho Clinic	74	Not achieved
Dr K Kaunda DM	S Tshwete Clinic	74	Not achieved
Ruth Segomotsi Mompoti DM	Tweelingspan Clinic	74	Not achieved
Ruth Segomotsi Mompoti DM	Phaposane Clinic	74	Not achieved
Ruth Segomotsi Mompoti DM	Tlakgameng CHC	74	Not achieved
Dr K Kaunda DM	Wolmaransstad Town Clinic	75	Not achieved
Dr K Kaunda DM	Park Street Clinic	75	Not achieved
Ruth Segomotsi Mompoti DM	Mammutla Clinic	75	Not achieved
Bojanala Platinum DM	Thekwane Clinic	76	Not achieved
Dr K Kaunda DM	Empilisweni Clinic	76	Not achieved
Dr K Kaunda DM	Marcus Zinzele Clinic	76	Not achieved
Dr K Kaunda DM	Mohadin Clinic	76	Not achieved
Dr K Kaunda DM	Jouberton CHC	77	Not achieved
Dr K Kaunda DM	JB Marks CHC	77	Not achieved
Dr K Kaunda DM	Welgevonden	77	Not achieved
Ngaka Modiri Molema DM	Lichtenburg Town Clinic	77	Not achieved
Ngaka Modiri Molema DM	Dinokana CHC	77	Not achieved
Ruth Segomotsi Mompoti DM	Amalia Clinic	77	Not achieved
Dr K Kaunda DM	Tswelelang 2 CHC	78	Not achieved
Dr K Kaunda DM	Boskop Clinic	78	Not achieved
Dr K Kaunda DM	Kgotso Clinic	78	Not achieved
Dr K Kaunda DM	Makwassie Clinic	79	Not achieved
Dr K Kaunda DM	Boiki Thlapi CHC	79	Not achieved
Dr K Kaunda DM	Lesego Clinic	79	Not achieved
Dr K Kaunda DM	Promosa CHC	79	Not achieved
Ngaka Modiri Molema DM	Itsoseng CHC	79	Not achieved
Bojanala Platinum DM	Swartruggens CHC	80	Not achieved
Dr K Kaunda DM	Potchefstroom Gate Clinic	80	Not achieved
Dr K Kaunda DM	Mogopa Clinic	80	Not achieved
Dr K Kaunda DM	Vent Gateway Clinic	81	Not achieved
Dr K Kaunda DM	Potchefstroom Clinic	84	Not achieved
Dr K Kaunda DM	Goedgevonden Clinic	84	Not achieved
Dr K Kaunda DM	Tigane CHC	87	Not achieved
Bojanala Platinum DM	Segwaelane Clinic		

**Table 3: Scores per facilities**

## 4. Conclusion

The average submission for SD data for the province is 99% i.e 136/137. The province must focus on conducting the status determination of Seqwaelane Clinic that has not been conducted yet (*Table 3*).

The province performed the best in the Health Information Management component (83%) followed by the Communication component with an average score of 72%; the component that scored the lowest is the Implementing Partners and Stakeholders that scored 28% (*Figure 17*).

The elements which have the highest failure rate are the elements that measure whether the restoration of the emergency trolley daily or after every time it was used was done (98%) followed by the element that measures whether the resuscitation room is equipped with functional basic equipment for resuscitation (95%).

None of the districts in the province had facilities that obtained an Ideal Clinic category status in the province (*Figures 13 & 14*). Tigane (87%) performed the best while Baleema Clinic (18%) scored the lowest (*Table 3*).

The Technical Committee of the National Health Council gave a directive in July 2016 that district scale-up teams for the next two months do nothing but zoom in on clinics scoring 59% and less. **The province has 59 facilities that scored 59% and less.** See figure 18 and table 3 for a list of the facilities that scores 59% and less.

\* Western Cape is still going to submit their scale-up plans. Once it is submitted their data will be available.