

IDEAL CLINIC SOUTH AFRICA

Monthly Provincial Report on PHC facilities identified to be Ideal in 2016/17

PROVINCE:	Gauteng
DATE OF REPORT GENERATION:	9 July 2016
VERSION:	16
FINANCIAL YEAR:	2016/2017



health

Department:
Health
REPUBLIC OF SOUTH AFRICA

Table of contents

1. Introduction.....	3
2. National overview	3
2.1 National overview of progress made with conducting status determination	3
2.2 National overview of outcome of status determination.....	4
2.2.1 Average percentage scored per province	4
2.2.2 Overall facility performance according to categories of Ideal Clinic	4
2.2.3 Percentage of Vital elements failed	5
2.2.4 Best and lowest performing districts	6
2.2.6 Performance per component	8
2.2.7 Distribution of the overall scores of facilities	9
3 Provincial and district overview	10
3.1 Provincial and district overview on progress made with conducting status determination	10
3.2 Provincial and district overview of outcome of status determination	10
3.2.1 Average percentage scored per district	10
3.2.2 Overall facility performance according to categories of Ideal Clinic	11
3.2.3 Percentage of Vital elements failed	12
3.2.3 Best and lowest performing facilities	13
3.2.5 Performance per component	14
3.2.6 Distribution of the overall scores of facilities	14
3.2.7 Scores per facility	15
4. Conclusion.....	19

List of figures

Figure 1: Data submission nationally.....	3
Figure 2: Average score per province	4
Figure 3: Percentage of facilities that obtained an Ideal Clinic category nationally	5
Figure 4: Number of facilities that obtained an Ideal Clinic category nationally.....	5
Figure 5: Best performing district nationally.....	7
Figure 6: Lowest performing district nationally.....	7
Figure 7: Best performing facilities nationally	8
Figure 8: Lowest performing facilities nationally	8
Figure 9: Performance per component nationally	9
Figure 10: National distribution of the overall scores of facilities.....	9
Figure 11: Data submission per district	10

Figure 12: Average score per district.....	11
Figure 13: Percentage of facilities that obtained an Ideal Clinic category provincially.....	11
Figure 14: Number of facilities that obtained an Ideal Clinic category provincially	12
Figure 15: Best performing facilities in the province	13
Figure 16: Lowest performing facilities in the province	13
Figure 17: Performance per component for the province.....	14
Figure 18: Provincial distribution of the overall scores of facilities	15

List of Tables

Table 1: National percentage of vital elements failed	6
Table 2: Provincial percentage of vital elements failed.....	13
Table 3: Scores per facilities	19

1. Introduction

The Ideal Clinic programme is an initiative that was started by South Africa in July 2013 as a way of systematically improving the deficiencies in public Primary Health Care (PHC) facilities as well as to improve the quality of care provided.

The National Health Council gave a directive on 24 April 2015 that all PHC facilities must be Ideal within the next three years beginning in the 2015/16 financial year. Provinces have submitted their two year scale-up plans for the remaining two years. All facilities in the National Health Insurance (NHI) districts must be Ideal by 31 March 2017. Therefore those facilities in NHI districts that have not reached Ideal Clinic status in the 2015/16 financial year must be included for scale-up in 2016/17. The focus for improvement is placed on facilities identified to reach Ideal Clinic status in this financial year. Therefore this report focuses only on the progress and outcome of PHC facilities identified to **be Ideal in 2016/17**.

2. National overview

2.1 National overview of progress made with conducting status determination

A total of 1359 (98%) out of 1384 facilities have conducted and captured their Status Determinations (SD). The submission of data on SD range from 94% (Limpopo) to 100% (Northern Cape), see *Figure 1*. Note that one facility in Free State in T Mofutsanyane district and one facility in Mpumalanga in Gert Sibande district did not conduct a status determination as the facilities are currently closed. Lesedi clinic in T Mofutsanyane district has been vandalised and Ethandakukhanya clinic in Gert Sibande district has been burnt down. The SDs will be conducted once these facilities have re-opened.

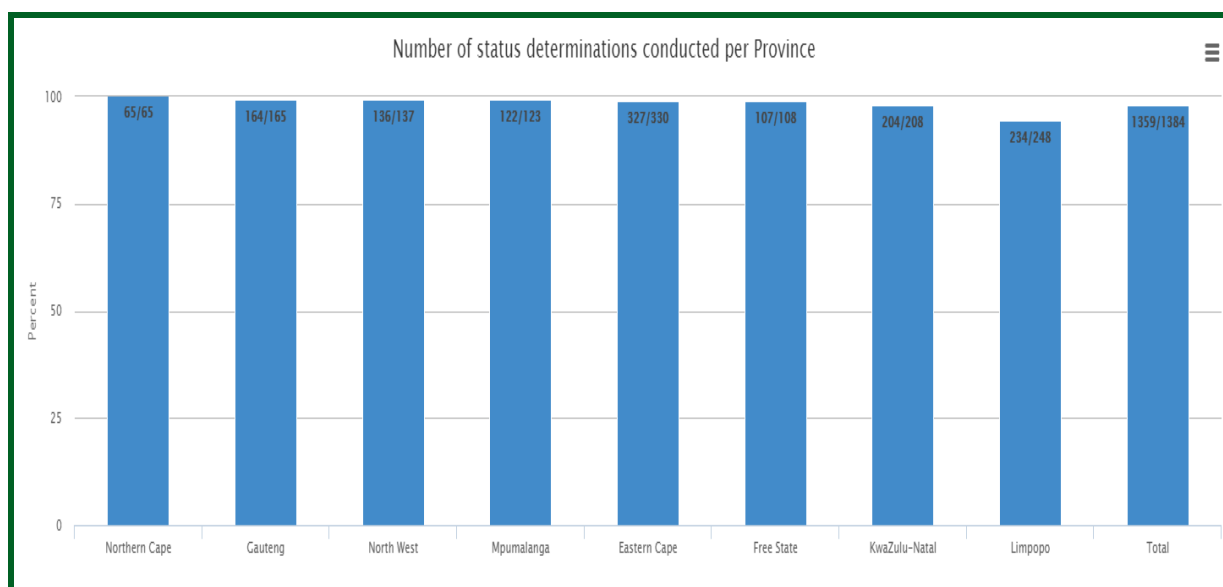


Figure 1: Data submission nationally

2.2 National overview of outcome of status determination

2.2.1 Average percentage scored per province

The average score obtained per province range from 56% (Free State) to 69% obtained by Gauteng (Figure 2). The average score obtained nationally is 61% rendering KwaZulu-Natal, Limpopo, Eastern Cape, Mpumalanga and Free State perform below the national average.

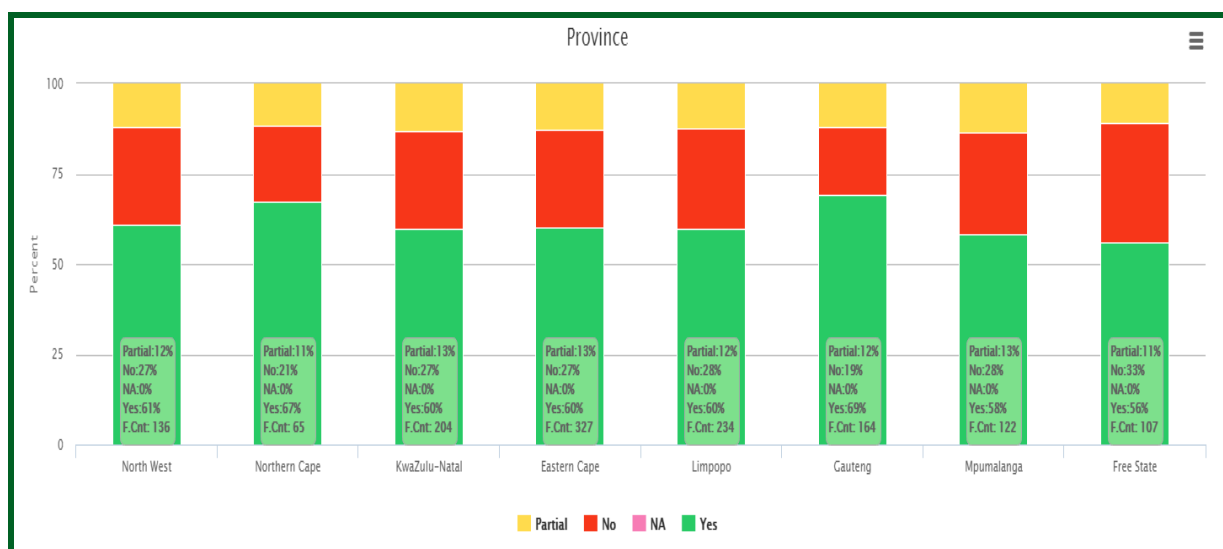


Figure 2: Average score per province

2.2.2 Overall facility performance according to categories of Ideal Clinic

In order for a facility to obtain an Ideal Clinic (IC) status the facility must attain a minimum score of 100% for elements weighted as Vital, 75% for elements weighted as Essential and 60% for elements weighted as Important Elements.

Nationally, 6 out of the 8 provinces have facilities that obtained Ideal Clinic status. Of the 1359 facilities that conducted a SD, 32 facilities (2.4%) obtained an IC category status of which 15 facilities obtained silver (47%), 16 facilities obtained gold (50%), 1 facility obtained platinum (3%) and 0 facility for diamond status (0%) (Figures 3 and 4).

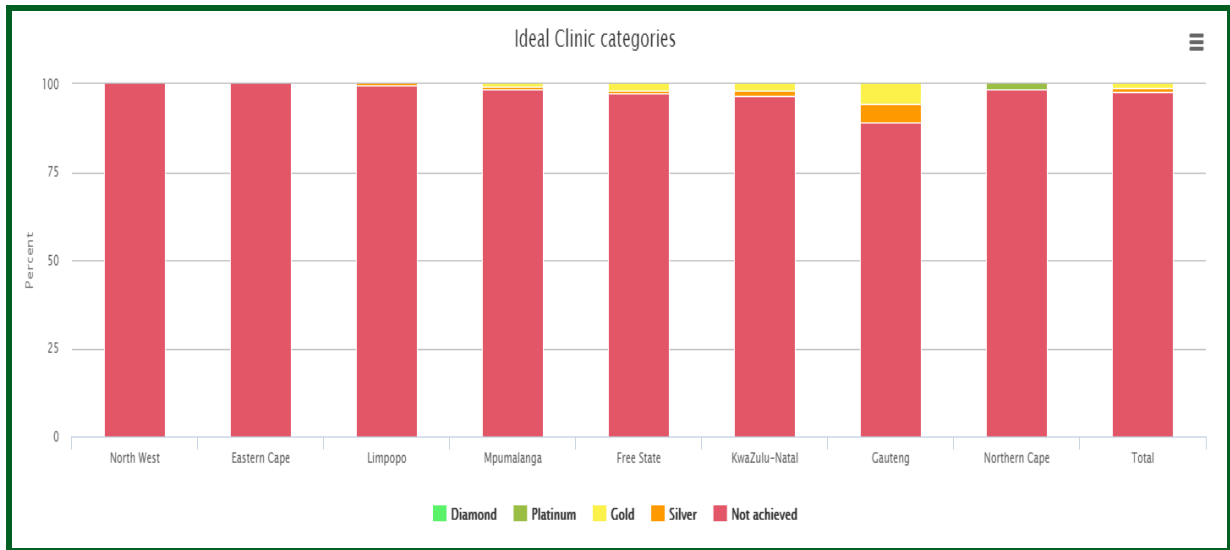


Figure 3: Percentage of facilities that obtained an Ideal Clinic category nationally

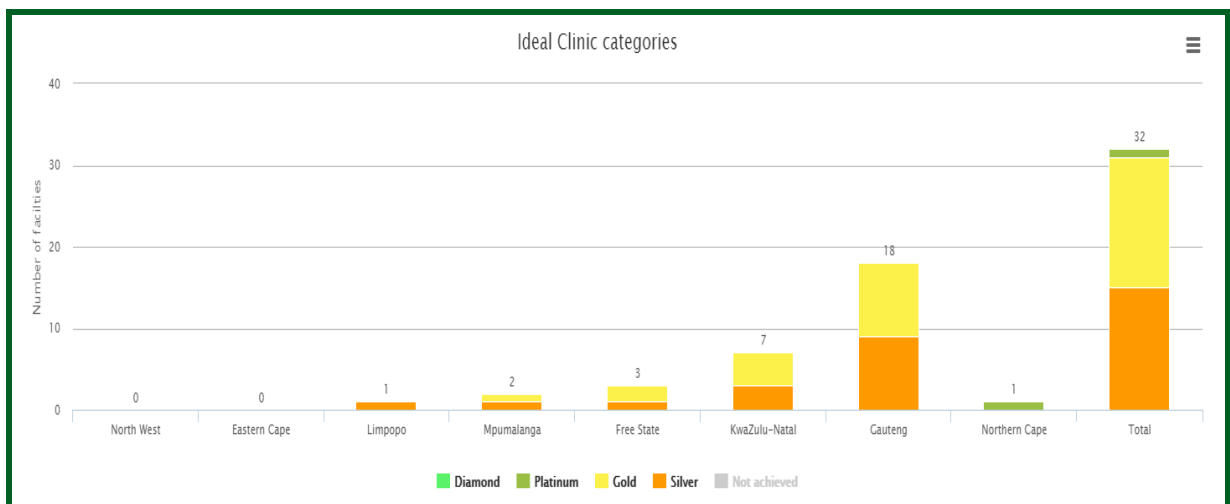


Figure 4: Number of facilities that obtained an Ideal Clinic category nationally

2.2.3 Percentage of Vital elements failed

Facilities should focus on elements that are weighted as Vital that were failed as an Ideal Clinic status can only be obtained if none of the elements that are weighted as Vital were failed.

The percentages as set out in Table 1 indicate the percentage of facilities that failed the specific element, it is not the average obtained for the element. Nationally, the element which has the highest failure rate is the element that measures whether the emergency trolley was restored daily or after every time it was used (94%) followed by the element which measures whether the resuscitation room is equipped with functional basic equipment for resuscitation (92%). The element with the minimal failure rate across the country is the one that measures whether sharps are disposed of in impenetrable, tamperproof containers (1%).

Ideal Clinic Dashboard Reference	Responsibility	Percentage
Restore the emergency trolley daily or after every time it was used	Facility	94%
Resuscitation room is equipped with functional basic equipment for resuscitation	Facility	92%
There is a sterile emergency delivery pack	Facility	70%
Required functional diagnostic equipment and concurrent consumables for point of care testing are available	Facility	64%
90% of the tracer medicines are available	Facility	30%
There is constant supply of clean, running water to the facility	Facility	16%
There is at least one functional wall mounted room thermometer in the medicine room/dispensary	Facility	16%
The temperature of the medicine room/dispensary is recorded daily	Facility	15%
The temperature of the medicine room/dispensary is maintained within the safety range	Facility	13%
Oxygen cylinder with pressure gauges available in resuscitation/emergency room	Facility	9%
The temperature of the medicine refrigerator is maintained within the safety range	Facility	4%
The temperature of the medicine refrigerator is recorded twice daily	Facility	4%
Sharps containers are disposed of when they reach the limit mark	Facility	2%
There is a thermometer in the medicine refrigerator	Facility	2%
Sharps are disposed of in impenetrable, tamperproof containers	Facility	1%

Table 1: National percentage of vital elements failed

2.2.4 Best and lowest performing districts

The best performing district nationally is Zwelentlanga Fatman Mgcawu District in Northern Cape that scored 84% while the lowest performing district is Mopani District in Limpopo which scored 34% (Figures 5 and 6).

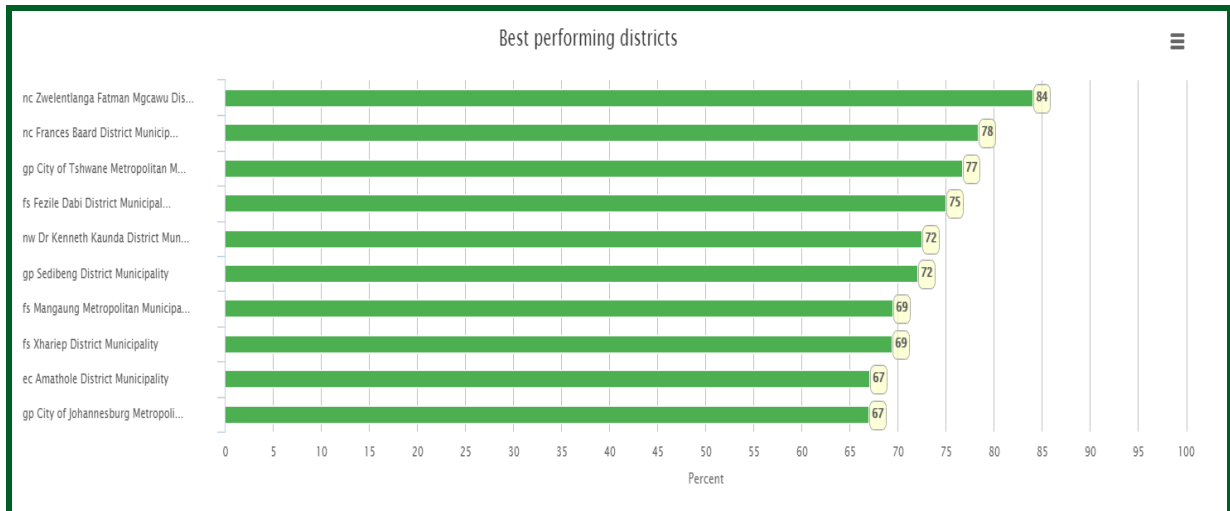


Figure 5: Best performing district nationally

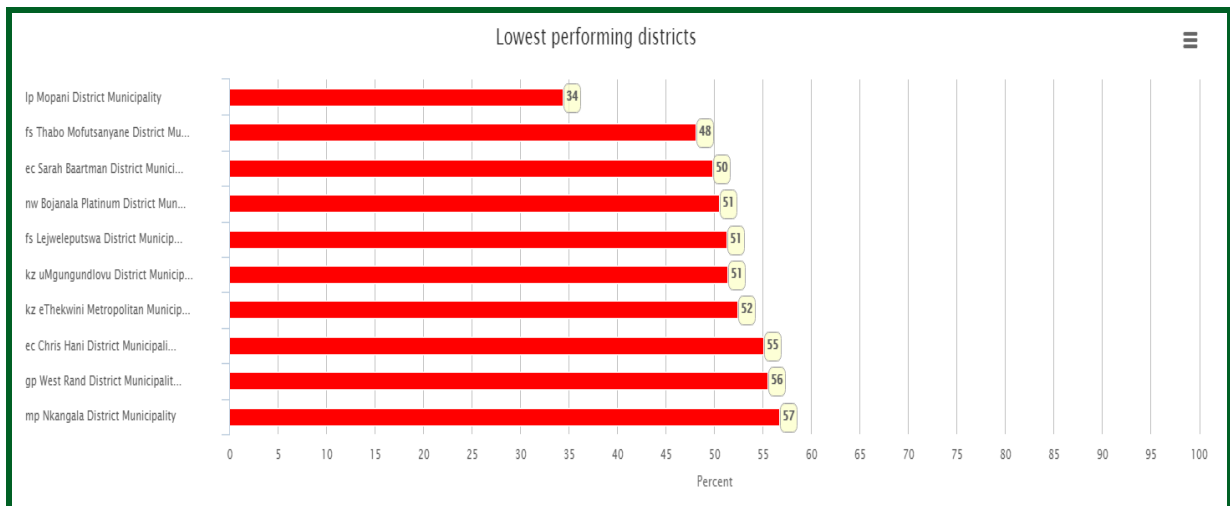


Figure 6: Lowest performing district nationally

2.2.5 Best and lowest performing facilities

The best performing facilities nationally are Hopetown Clinic in Northern Cape and Mjejane Clinic in Mpumalanga which each scored 95%; while the lowest performing facility is Umlazi D. Clinic in KwaZulu-Natal that scored 17% (Figures 7 and 8).

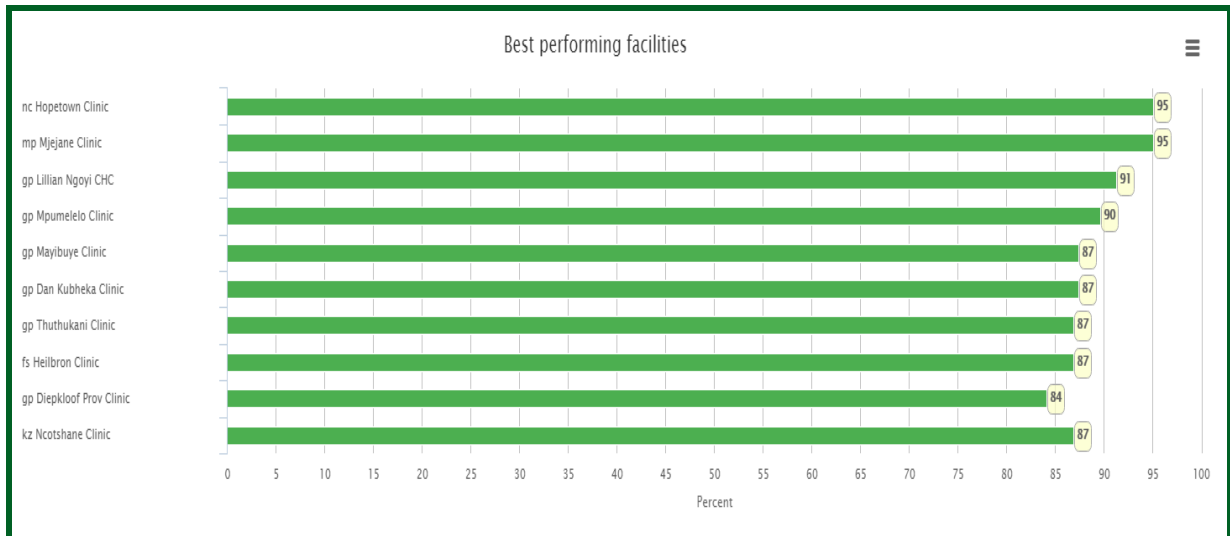


Figure 7: Best performing facilities nationally

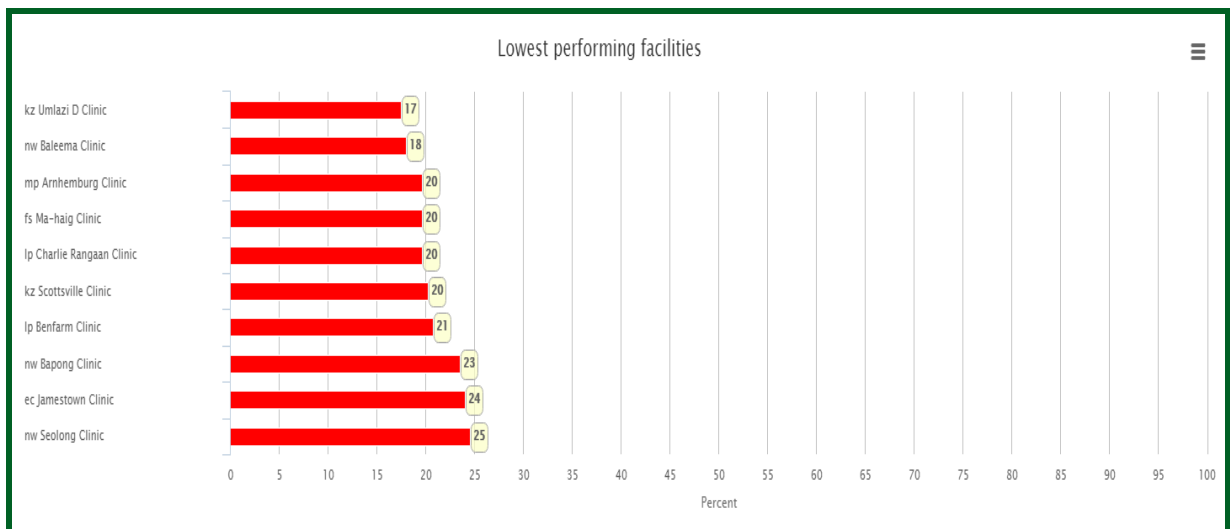


Figure 8: Lowest performing facilities nationally

2.2.6 Performance per component

Nationally facilities performed the best in the Health Information Management (81%) component followed by the Human Resources for Health component with an average score of 69%. The component that scored the lowest is the Implementing Partners and Stakeholders component that scored only 32% (Figure 9).



Figure 9: Performance per component nationally

2.2.7 Distribution of the overall scores of facilities

A total of 1 359 status determinations were conducted. The distribution of the overall scores obtained by the facilities is as follows:

- 122 facilities scored 80% and more,
- 259 facilities scored between 70% to 79%,
- 382 facilities scored between 60% to 69%,
- 510 facilities scored between 40% to 59% and
- 86 facilities scored less than 40%, see *Figure 10* below.

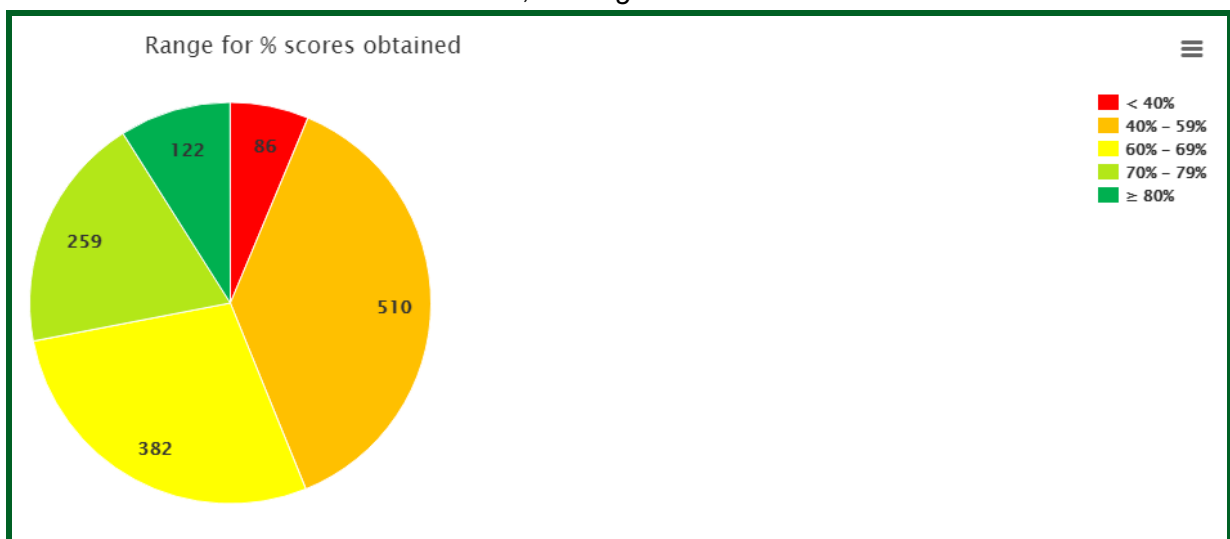


Figure 10: National distribution of the overall scores of facilities

3 Provincial and district overview

3.1 Provincial and district overview on progress made with conducting status determination

From a total of 165 facilities, 164 facilities (99%) in Gauteng have conducted and captured their SD; 1 facility did not submit SD (<1%) (Figure 11). SD submission ranged from 95% in Sedibeng DM to 100% in the rest of the districts in the province.

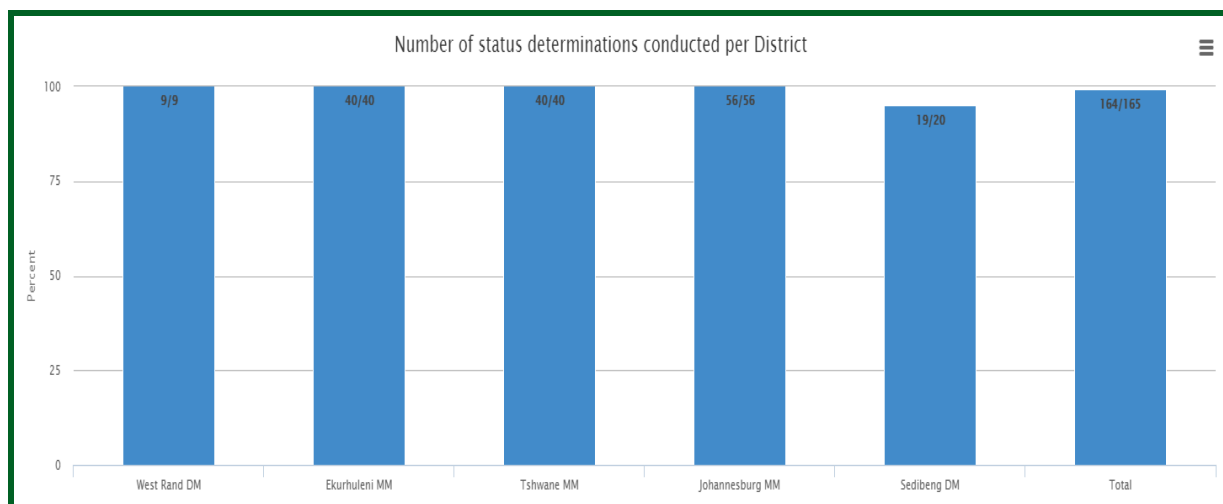


Figure 11: Data submission per district

3.2 Provincial and district overview of outcome of status determination

3.2.1 Average percentage scored per district

The average score obtained per district range from 54% (West Rand) to 75% (Tshwane), making Tshwane the highest scoring district in the province (Figure 12). The number of SD conducted in section 3.1 must be considered when evaluating the average score as not all the districts have submitted all data on SD.

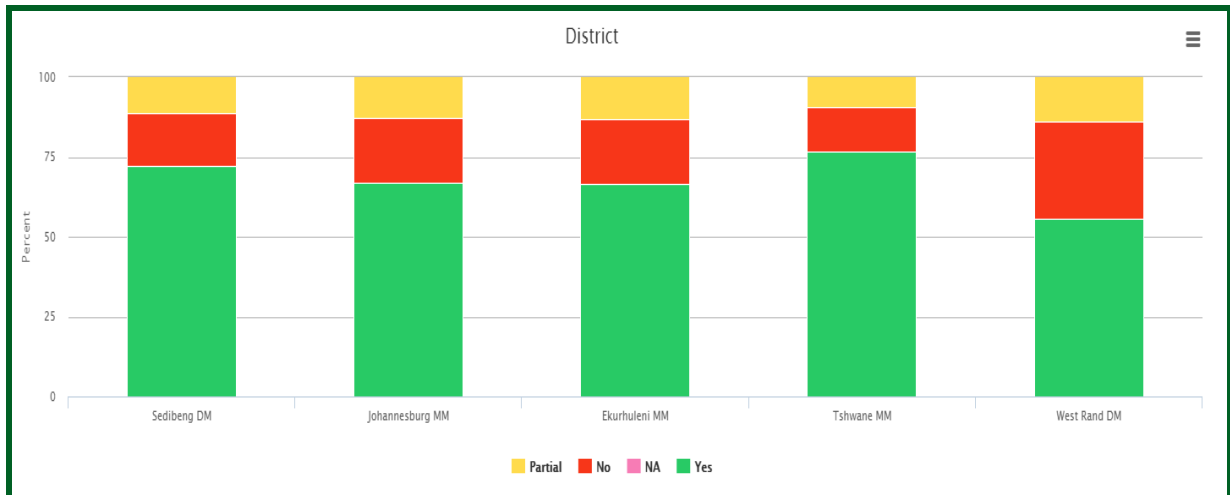


Figure 12: Average score per district

3.2.2 Overall facility performance according to categories of Ideal Clinic

The percentage and number of facilities per district that achieved Ideal Clinic status is set out in Figures 13 and 14. From the 164 facilities that conducted SD, Ideal Clinic statuses were achieved only in Johannesburg, Ekurhuleni and Tshwane districts only; a total of 19 facilities obtained IC status i.e. silver (8 facilities) and gold (11 facilities) and none obtained platinum or gold status.

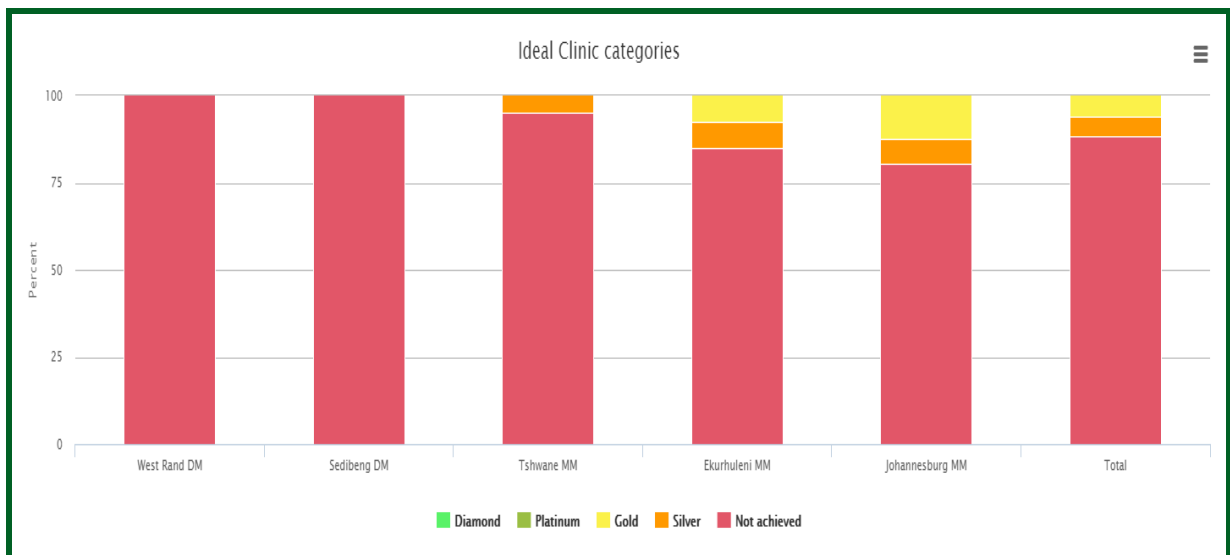


Figure 13: Percentage of facilities that obtained an Ideal Clinic category provincially

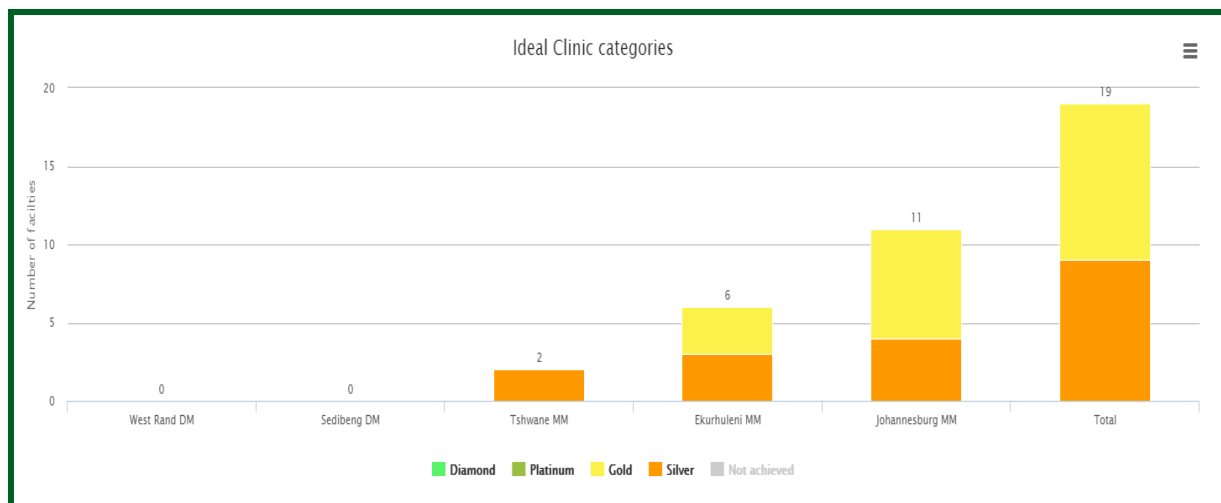


Figure 14: Number of facilities that obtained an Ideal Clinic category provincially

3.2.3 Percentage of Vital elements failed

Facilities should focus on elements that are weighted as Vital that were failed as an Ideal Clinic status can only be obtained if none of the elements that are weighted as Vital were failed. The percentages as set out in Table 2 indicate the percentage of facilities that failed the specific element, it is not the average obtained for the element. The element which has the highest failure rate is the element that measures whether the restoration of the emergency trolley daily or after every time it was used was done (84%) followed by the element that measures whether the resuscitation room is equipped with functional basic equipment for resuscitation (76%). The least failure rates in the province were recorded for three elements as shown in Table 2 below each scoring 1%.

Ideal Clinic Dashboard Reference	Responsibility	Percentage
Restore the emergency trolley daily or after every time it was used	Facility	84%
Resuscitation room is equipped with functional basic equipment for resuscitation	Facility	76%
There is a sterile emergency delivery pack	Facility	54%
Required functional diagnostic equipment and concurrent consumables for point of care testing are available	Facility	32%
90% of the tracer medicines are available	Facility	13%
The temperature of the medicine room/dispensary is maintained within the safety range	Facility	5%
There is at least one functional wall mounted room thermometer in the medicine room/dispensary	Facility	3%
The temperature of the medicine room/dispensary is recorded daily	Facility	2%
Oxygen cylinder with pressure gauges available in resuscitation/emergency room	Facility	2%
There is a thermometer in the medicine refrigerator	Facility	2%

The temperature of the medicine refrigerator is recorded twice daily	Facility	2%
Sharps containers are disposed of when they reach the limit mark	Facility	1%
The temperature of the medicine refrigerator is maintained within the safety range	Facility	1%
There is constant supply of clean, running water to the facility	Facility	1%

Table 2: Provincial percentage of vital elements failed

3.2.3 Best and lowest performing facilities

The best performing facility in the province is Lillian Ngoyi CHC (91%) which also obtained a gold IC status (Figure 15); Khutsong East Clinic was the lowest performing facility scoring only 40% (Figure 16).

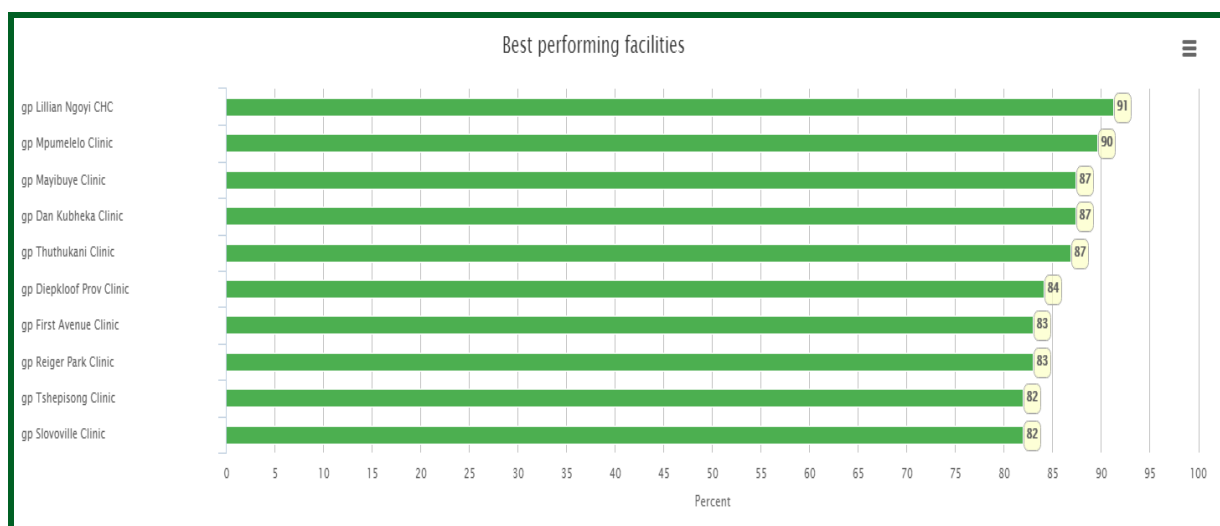


Figure 15: Best performing facilities in the province

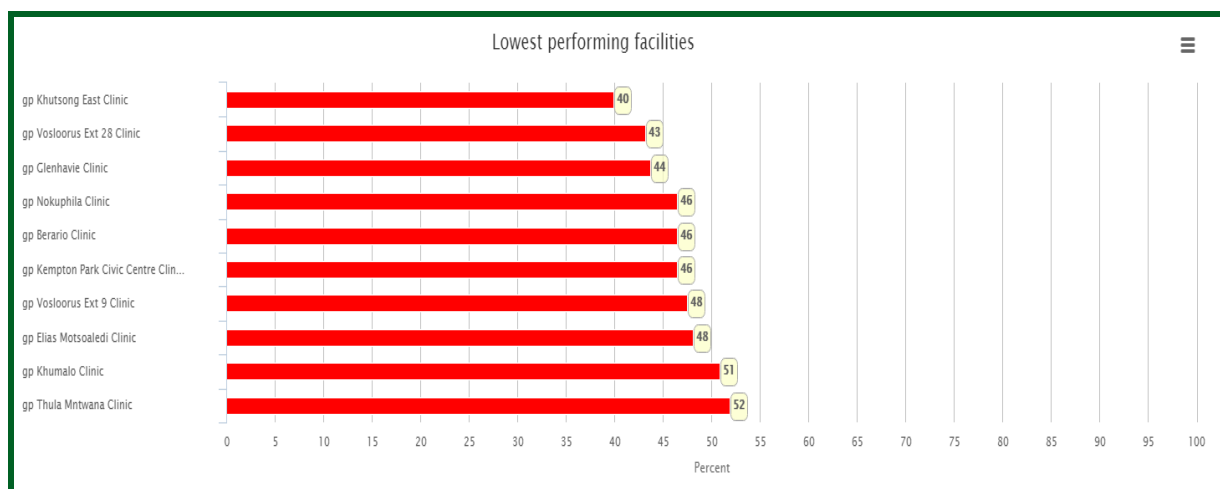


Figure 16: Lowest performing facilities in the province

3.2.5 Performance per component

The province performed the best in the Health Information Management (83%) followed by the component Human Resources for Health with an average score of 78%; the lowest is the Implementing Partners and Stakeholders that scored 40% (*Figure 17*).

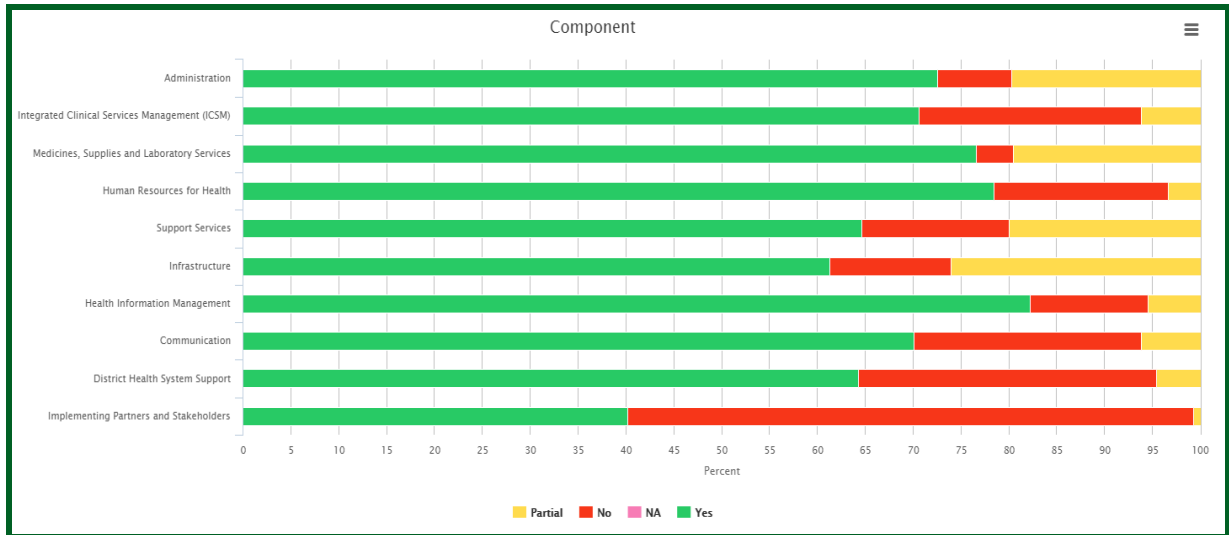


Figure 17: Performance per component for the province

3.2.6 Distribution of the overall scores of facilities

A total of 164 status determinations were conducted. The distribution of the overall scores obtained by the facilities is follow:

- 35 facilities scored 80% and more,
- 51 facilities scored between 70% to 79%,
- 43 facilities scored between 60% to 69%,
- 35 facilities scored between 40% to 59% and
- 0 facilities scored less than 40%, see *Figure 18* below.

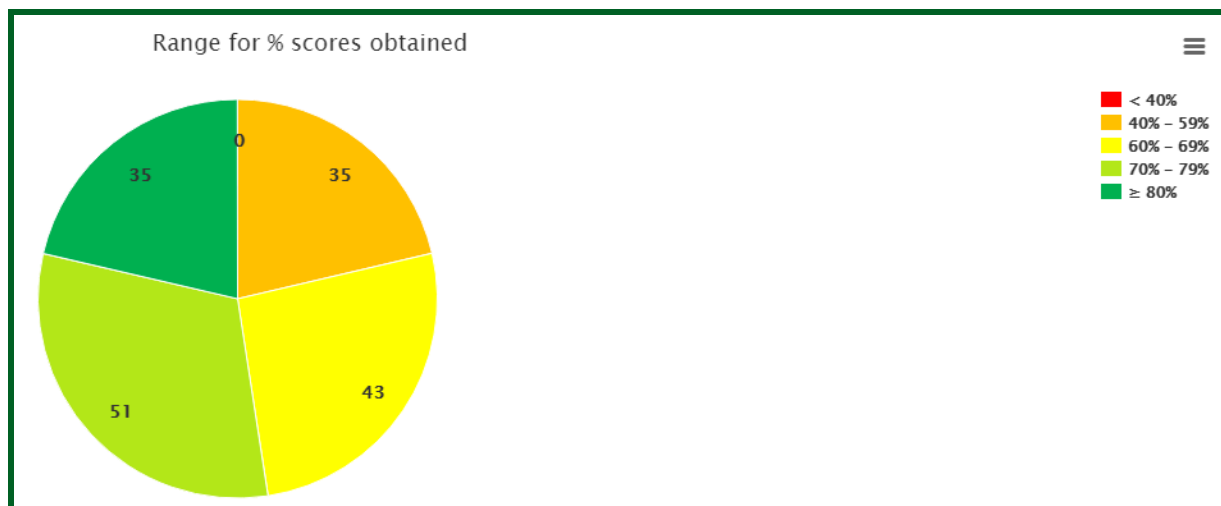


Figure 18: Provincial distribution of the overall scores of facilities

3.2.7 Scores per facility

Table 3 below displays the scores obtained per facility according to performance. The percentage score per facility range from 40% (Khutsong Clinic) to 91% (Lillian Ngoyi Clinic). Only one facility did not conduct SD submission.

District	Facility Name	% Score	Current Category
West Rand DM	Khutsong East Clinic	40	Not achieved
Ekurhuleni MM	Vosloorus Ext 28	43	Not achieved
West Rand DM	Glenhavie	44	Not achieved
Ekurhuleni MM	Kemp Park Civ Clinic	46	Not achieved
Johannesburg MM	Berario	46	Not achieved
Johannesburg MM	Nokuphila	46	Not achieved
Ekurhuleni MM	Vosloorus Ext 9	48	Not achieved
Johannesburg MM	E Motsoaledi Clinic	48	Not achieved
Ekurhuleni MM	Khumalo	51	Not achieved
Ekurhuleni MM	Barcelona	52	Not achieved
Johannesburg MM	Thula Mntwana	52	Not achieved
Ekurhuleni MM	Birchleigh	54	Not achieved
West Rand DM	Krugersdorp Clinic	55	Not achieved
West Rand DM	Tarlton Sat1	55	Not achieved
Ekurhuleni MM	Crystal Park	56	Not achieved
Johannesburg MM	Bophelong R 6 Clinic	56	Not achieved
Johannesburg MM	Rex Street	56	Not achieved
Johannesburg MM	Petervale	56	Not achieved
Johannesburg MM	Sinethemba	56	Not achieved
Ekurhuleni MM	Daveyton Main CDC	57	Not achieved

Ekurhuleni MM	Elsburg Clinic	57	Not achieved
Johannesburg MM	Sophiatown	57	Not achieved
Johannesburg MM	Davidsonville	57	Not achieved
Johannesburg MM	Sol Plaatjies	57	Not achieved
Johannesburg MM	Mayfair	57	Not achieved
West Rand DM	Khutsong South Clinic	57	Not achieved
Ekurhuleni MM	White City Clinic	58	Not achieved
Ekurhuleni MM	Bonaero Park	58	Not achieved
Johannesburg MM	Princess	58	Not achieved
Johannesburg MM	Kibler Park Clinic	58	Not achieved
Johannesburg MM	Eldorado X9	58	Not achieved
West Rand DM	Thusanang Clinic	58	Not achieved
Ekurhuleni MM	Kingsway Clinic	59	Not achieved
Johannesburg MM	Siphumlile	59	Not achieved
Johannesburg MM	Eldorado X2	59	Not achieved
Ekurhuleni MM	Olifantsfontein Clin	60	Not achieved
Johannesburg MM	Windsor	60	Not achieved
Johannesburg MM	Weilers Farm Clinic	60	Not achieved
Ekurhuleni MM	Birchleigh North	61	Not achieved
Ekurhuleni MM	Moleleki	61	Not achieved
Sedibeng DM	Rensburg Clinic	61	Not achieved
Ekurhuleni MM	Geluksdal Clinic	62	Not achieved
Ekurhuleni MM	P Moyo CHC	62	Not achieved
Ekurhuleni MM	Zonkizwe 2 Clinic	62	Not achieved
Johannesburg MM	Green Vil Port Cabin	62	Not achieved
Johannesburg MM	Jabavu/Vusabantu	62	Not achieved
Johannesburg MM	Sinqobile	62	Not achieved
Johannesburg MM	Rosettenville	62	Not achieved
Johannesburg MM	Lawley	62	Not achieved
Johannesburg MM	Lenasia X2	62	Not achieved
Sedibeng DM	Ratanda Clinic	62	Not achieved
West Rand DM	Fochville Clinic	62	Not achieved
Ekurhuleni MM	Spartan	63	Not achieved
Ekurhuleni MM	Boksburg Civ Clinic	63	Not achieved
Johannesburg MM	Riverlea Maj Clinic	63	Not achieved
Johannesburg MM	Zola Gateway	63	Not achieved
Johannesburg MM	Alexandra East Bank	63	Not achieved
Johannesburg MM	Lenasia Clinic	63	Not achieved
Sedibeng DM	Ratanda Ext 7	63	Not achieved
Tshwane MM	Rethabiseng Clinic	63	Not achieved
West Rand DM	Venterspos	63	Not achieved
Johannesburg MM	Crosby	64	Not achieved
Johannesburg MM	Crown Gardens	64	Not achieved

Johannesburg MM	Ennerdale X8	64	Not achieved
Sedibeng DM	Beverly Hills	64	Not achieved
Sedibeng DM	Market Avenue	64	Not achieved
Johannesburg MM	Protea Glen Clinic	65	Not achieved
Ekurhuleni MM	Chief A Luthuli	66	Not achieved
Ekurhuleni MM	Edenvale Clinic	66	Not achieved
Johannesburg MM	Freedom Park	66	Not achieved
Sedibeng DM	Evaton Main	66	Not achieved
West Rand DM	Elandsfontein Clinic	66	Not achieved
Johannesburg MM	Randburg Clinic	67	Not achieved
Johannesburg MM	Mandela Sisulu	67	Not achieved
Ekurhuleni MM	Sead	68	Not achieved
Tshwane MM	J Gateway Clin	68	Not achieved
Tshwane MM	Zithobeni Clinic	68	Not achieved
Johannesburg MM	Mofolo South	69	Not achieved
Johannesburg MM	Zondi Clinic	70	Not achieved
Sedibeng DM	Sebei Motsoeneng	70	Not achieved
Ekurhuleni MM	Germiston Clinic	71	Not achieved
Johannesburg MM	Lawley 2 Clinic	71	Not achieved
Tshwane MM	Phedisong 6 Clinic	71	Not achieved
Tshwane MM	M Shiceka Clinic	71	Not achieved
Ekurhuleni MM	Sonto Thobela	72	Not achieved
Ekurhuleni MM	Esangweni CHC	72	Not achieved
Ekurhuleni MM	Zonkizwe 1 Clinic	72	Not achieved
Sedibeng DM	Jameson Park	72	Not achieved
Sedibeng DM	Ratanda Ext 23 Clinic	72	Not achieved
Tshwane MM	Kgabo CHC	72	Not achieved
Tshwane MM	Kameeldrift Clinic	72	Not achieved
Tshwane MM	Bronkhorstsp Clinic	72	Not achieved
Ekurhuleni MM	Alra Park Ext 3	73	Not achieved
Sedibeng DM	L Mbatha CHC	73	Not achieved
Tshwane MM	Boekenhout	73	Not achieved
Tshwane MM	Dark City CHC	73	Not achieved
Johannesburg MM	Kliptown Clinic	74	Silver
Tshwane MM	J Hindon Clinic	74	Not achieved
Tshwane MM	Sedilega Clin	74	Not achieved
Tshwane MM	Soshang Block TT	74	Not achieved
Tshwane MM	Winterveldt Clinic	74	Not achieved
Tshwane MM	Kekana Gardens	74	Not achieved
Tshwane MM	Kekanastad	74	Not achieved
Tshwane MM	Onverwacht	74	Not achieved
Ekurhuleni MM	Dresser Clinic	75	Not achieved
Ekurhuleni MM	Greenfields	75	Silver

Johannesburg MM	Alexandra 8th Avenue	75	Not achieved
Sedibeng DM	H Kuhn	75	Not achieved
Sedibeng DM	Boipatong CHC	76	Not achieved
Ekurhuleni MM	Reedville	77	Not achieved
Sedibeng DM	Empilisweni CDC	77	Not achieved
Tshwane MM	Sosh 2 Clinic	77	Not achieved
Tshwane MM	Soshang Block JJ	77	Not achieved
Johannesburg MM	Hikhensile	78	Not achieved
Sedibeng DM	J Heyns CHC	78	Not achieved
Sedibeng DM	Retswelapele	78	Not achieved
Sedibeng DM	Kookrus Clinic	78	Not achieved
Tshwane MM	M Rantho Clinic	78	Not achieved
Tshwane MM	Sosh Block X	78	Not achieved
Tshwane MM	De Wagensdrift	78	Not achieved
Tshwane MM	Ubuntu Clinic	78	Not achieved
Ekurhuleni MM	Endayeni Clinic	79	Silver
Ekurhuleni MM	Lethabong	79	Not achieved
Johannesburg MM	Yeoville	79	Silver
Sedibeng DM	Bophelong R B CDC	79	Not achieved
Tshwane MM	Zamile Clinic	79	Not achieved
Tshwane MM	Folang	79	Not achieved
Tshwane MM	Eldoraigue	79	Not achieved
Tshwane MM	Silverton	79	Silver
Ekurhuleni MM	Slovo Park Clinic	80	Not achieved
Ekurhuleni MM	W Mandela Clinic	80	Not achieved
Johannesburg MM	Halfway House	80	Silver
Johannesburg MM	Jeppe	80	Not achieved
Sedibeng DM	Diehoek	80	Not achieved
Tshwane MM	Rosslyn	80	Not achieved
Tshwane MM	Skinner Str Clinic	80	Not achieved
Tshwane MM	Rayton	80	Not achieved
Tshwane MM	Pretorius Park	80	Silver
Ekurhuleni MM	Tembisa Main Clinic	81	Silver
Johannesburg MM	Orlando Prov Clinic	81	Not achieved
Sedibeng DM	Sharpeville CHC	81	Not achieved
Tshwane MM	Dilopye Clin	81	Not achieved
Tshwane MM	Phahameng	81	Not achieved
Johannesburg MM	Tshepisong	82	Gold
Johannesburg MM	Slovoville	82	Silver
Tshwane MM	Saulsville	82	Not achieved
Tshwane MM	Ekgangala Clinic	82	Not achieved
Ekurhuleni MM	First Avenue Clinic	83	Gold
Ekurhuleni MM	Reiger Park Clinic	83	Gold

Johannesburg MM	Ennerdale X9 Clinic	83	Not achieved
Tshwane MM	Boikhutsong Clinic	83	Not achieved
Tshwane MM	Rooihuiskraal	83	Not achieved
Johannesburg MM	Dkloof Prov Clinic	84	Gold
Johannesburg MM	M Maponya Prov	84	Not achieved
Johannesburg MM	Wildebees	84	Not achieved
Tshwane MM	Laudium	84	Not achieved
Ekurhuleni MM	Emaphupheni	86	Not achieved
Tshwane MM	Phomolong	86	Not achieved
Tshwane MM	Holani Clinic	86	Not achieved
Ekurhuleni MM	Dan Kubheka	87	Gold
Johannesburg MM	Mayibuye Clinic	87	Gold
Johannesburg MM	Thuthukani	87	Gold
Johannesburg MM	Mpumelelo Clinic	90	Gold
Johannesburg MM	L Ngoyi CHC	91	Gold
Sedibeng DM	Usizolwethu Clinic		

Table 3: Scores per facilities

4. Conclusion

From a total of 165 facilities, 164 facilities (99%) in Gauteng have conducted and captured their SD; 1 facility did not submit SD (*Figure 11*). The one facility, Usizolwethu Clinic that must still conduct a status determination is indicated in Table 3.

The best performing facility in the province is Lillian Ngoyi CHC (91%) which also obtained a gold IC status (*Figure 15*); Khutsong East Clinic was the lowest performing facility scoring only 40% (*Figure 16*).

The province must focus on improving the vital elements that were failed. The element which has the highest failure rate is the element that measures whether the restoration of the emergency trolley daily or after every time it was used was done (84%) followed by element that measure whether the resuscitation room is equipped with functional basic equipment for resuscitation (76%) (*Table 2*).

The Technical Committee of the National Health Council gave a directive in July 2016 that district scale-up teams for the next two months do nothing but zoom in on clinics scoring 59% and less. **The province has 35 facilities that scored 59% and less.** See figure 18 and table 3 for a list of the facilities that scores 59% and less.

* Western Cape is still going to submit their scale-up plans. Once it is submitted their data will be available.